
FORWARD-LOOKING STATEMENTS

This prospectus contains forward-looking statements that state the Group’s intentions, beliefs, expectations or predictions for the future, in particular under the sections headed “Industry Overview and Regulatory Overview”, “Business”, and “Financial Information” that are, by their nature, subject to significant risks and uncertainties.

These forward-looking statements include, without limitation, statements relating to:

- future developments in the CRM outsourcing industry in China;
- the industry regulatory environment as well as the industry outlook in general;
- the amount and nature of, and potential for, future development of the Group’s business;
- the Group’s business strategy and plan;
- the Group’s capital expenditure plans;
- the Group’s operations and business prospects; and
- the Group’s projects under planning.

In some cases, the Group uses words such as “believe”, “seek”, “intend”, “anticipate”, “estimate”, “project”, “plan”, “potential”, “will”, “may”, “should”, “expect” and similar expressions to identify forward-looking statements. All statements other than statements of historical facts included in this prospectus, including statements regarding the Group’s strategy, plans and objectives of management for future operations, are forward-looking statements. Although the Group believes that the expectations reflected in those forward-looking statements based on currently available information are reasonable, the Group can give no assurance that those expectations will prove to be correct, and the investors are cautioned not to place undue reliance on such statements. Important factors that could cause actual results to differ materially from the Group’s expectations are disclosed under “Risk Factors” and elsewhere in this prospectus. The Group undertakes no obligation to publicly update or revise any forward-looking statements contained in this prospectus, whether as a result of new information, future events or otherwise, except as required by law and the GEM Listing Rules. As a result of these and other risks, uncertainties and assumptions, the forward-looking events and circumstances discussed in this prospectus might not occur in the way the Group expects. All forward-looking statements contained in this prospectus are qualified by reference to this cautionary statement.