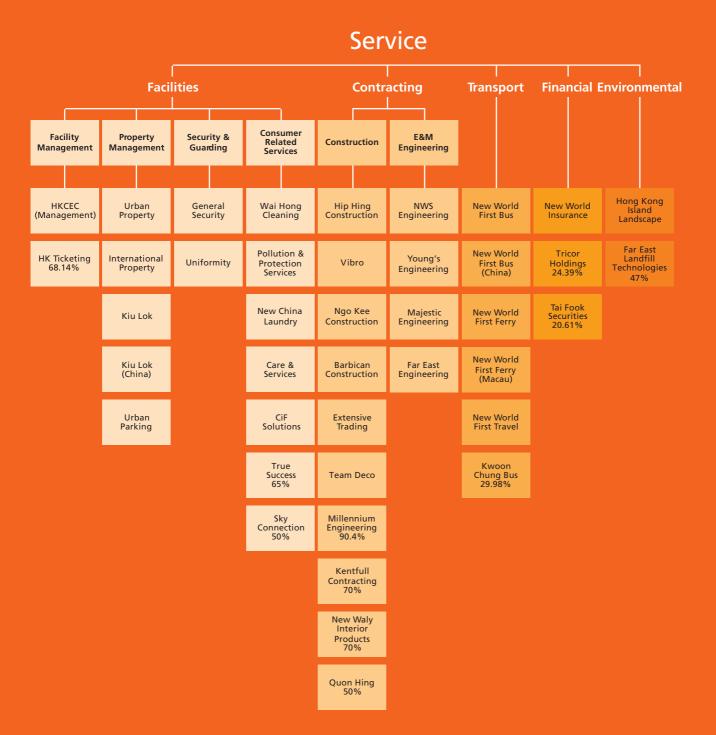
Service Management



Facilities

Facility Management

Hong Kong Convention and Exhibition Centre (Management) Limited		Hong Kong Ticketing Limited	
Gross Rentable Space No. of Events Held This Year Total No. of Events Held since Opening No. of Attendants This Year	Provision of venues for regional and international exhibitions, conventions, meetings, entertainment and special events; catering, ticketing, etc. 64,000 sq.m. 1,939 28,587 (House events and banquets in Bauhinia Room not included) 3,661,958	Services Offered No. of Tickets Sold Last Year Distribution Points	Ticketing service for events 275,057 Internet, Call Centre, 15 Tom Lee Music Stores, 4 Venue Box Offices

Property Management

Urban Property Management Limited		Kiu Lok Service Management Company Limited	
Services Offered No. of Projects Managed No. of Households Managed Gross Floor Area Managed Major Projects	Property asset and facility management 300 180,000 units 180 million sq.ft. City One Shatin, Grand Millennium Plaza, Grenville House, Riviera Gardens and Riviera Plaza, Park Lane Shoppers' Boulevard, etc	Services Offered Gross Floor Area Managed Major Projects	Asset and facility management, agency and marketing, market research and promotion 720,000 sq.m. New World Centre, Shuk Tak Centre, Convention Plaza, The Amazon, etc.
Kiu Lok Property Services (China) Limited		Urban Parking Limited	
Services Offered Gross Floor Area Managed Major Projects	Asset and facility management, agency and marketing, market research and promotion 1.7 million sq.m. Beijing New World Centre, Chateau Regalia Beijing, Guangzhou Golden Lake Garden, Sun Shine 100 (Beijing), Guangzhou Shun Tak Business Centre, etc.	Services Offered No. of Parking Spaces Major Projects	Car park operation and management 25,000 Hong Kong International Airport, Hong Kong Convention and Exhibition Centre, Princess Margaret Hospital, Golden Era Plaza, 39 public housing estates of Hong Kong Housing Authority, etc.

Security & Guarding

General Security (H.K.) Limited		Uniformity Security Company Limited	
Services Offered	Security and guarding services; armed & armoured transportation; special events security management; supply, installation and maintenance of security systems	Services Offered	Security and guarding services; gurkha guard services; special events security management; design, installation and maintenance of security systems
Security Force	1,500	Security Force	1,000
No. of Guarding Locations	96	No. of Guarding Locations	92
Major Clients	Hong Kong Jockey Club, Regal Hotels	Major Clients	MTR Corporation Ltd, Government
	International, City One Shatin, Hong Kong Convention and Exhibition Centre, etc.		Secretariat, Sino Estates Management Ltd, etc.

Consumer Related Services

Wai Hong Cleaning & Pest Control Company Limited		Pollution & Protection Services Limited	
Services Offered	Cleaning management, pest control, part- time domestic maid service, waste collection, disposal and recycling, etc.	Service Offered	Cleaning management, service apartment maid service, marble and granite protection and restoration, curtain wall cleaning, carpet /
Major Clients	MTR Corporation Ltd, Hong Kong University of Science and Technology, Hang Seng Bank, Standard Chartered Bank, etc.	Major Clients	fabric protection treatment, etc. Airport Authority Hong Kong, CLP Power Ltd, Legislative Council, The American Club Hong Kong, etc.



→ Project Key Facts and Figures — Service Management

New China Laundry Limited		CiF Solutions Limited	
Service Offered Major Clients	Laundry service to hotels, restaurants, clubhouses and retail clients Grand Hyatt Hong Kong, New World Renaissance Hotel, Renaissance Harbour View Hotel, The Excelsior Hotel, Hong Kong Jockey Club, Leisure and Culture Services Department, etc.	Services Offered Major Clients	Packaged IT applications, enterprise solutions and professional IT consultancy services ATICO International (HK) Ltd, British American Tobacco, Credit Suisse, Dah Chong Hong Ltd, SGS Hong Kong Ltd, etc.
Care & Services Company Limited		Sky Connection Limited	
Service Offered No. of Elderly under Care Total Number of Beds	Residential care for the elderly 256 341	Service Offered Locations of Shops	Retail of duty free liquor and tobacco Hong Kong International Airport, Hong Kong-Macau Ferry Terminal and China Ferry Terminal

Contracting

Construction

Hip Hing Construction Company Limited		Vibro (HK) Limited	
Service Offered Total Contract Sum This Year Contract on Hand Major Projects	Construction engineering service HK\$6,844 million HK\$14,403 million (remaining work: HK\$7,398 million) Chi Lin Nunnery, Hammer Hill Road Park, HK Disneyland Resort Project (Main Street, site infrastructure and back-of-house facilities), Cybercentre, The Harbourside, Sorrento, etc.	Service Offered Total Contract Sum This Year Contract on Hand Major Projects	Civil engineering works, design & construction of foundation, site investigation HK\$546 million HK\$1,091 million (remaining work: HK\$542 million) URA's Hanoi Road; Shatin New Town Stage II, Road T3 (Piling Works); URA's Wanchai Road / Tai Yuen Street Site A; King's Park KIL 11118; Tseung Kwan O Area 55B, etc.
Ngo Kee Construction Company Limited		Barbican Construction Co	mpany, Limited
Service Offered Total Contract Sum This Year Contract on Hand Major Projects	Construction engineering service HK\$210 million HK\$384 million (remaining work: HK\$144 million) Proposed residential development at 217-223 Prince Edward Road West, Kowloon, KIL 11143; proposed service apartment development at 157 Prince Edward Road West; Renovation to Braemar Hill Mansions, etc.	Service Offered Total Contract Sum This Year Contract on Hand Major Projects	Civil engineering and slope stabilizing works HK\$198 million HK\$1,888 million (remaining work: HK\$1,520 million) Shatin New Town Stage II Road T3 and associated roadworks; West Kowloon Reclamation - remaining roadworks Stage 3 - Phase 1; Sai Sha Road widening between Kam Ying Road and future trunk road T7 Junction; Shatin New Town - Stage II, Road D15 linking Lok Shun Path and Tai Po Road - road and drainage works, etc.
Extensive Trading Compa	ny Limited	Team Deco International	Limited
Service Offered No. of Retail Shops	Sales and supply of building material products, mechanical equipments, building automation system, IAQ control products, environmental products and systems; environmental consultancy and assessment work, etc.	Service Offered Major Projects	Interior design service The Park Lane Hotel Hong Kong, Resident Club House Discovery Bay, NTS Regional Police Headquarter, Shenyang Kempinski Hotel, Beijing Kempinski Service Apartment Units, etc.
New Waly Interior Products Limited		Kentfull Contracting Limited	
Service Offered Types of Products	Trading of interior products Imported wallcovering, designed carpet, interior lighting fixture, engineered wood flooring, fabrics, furniture, kitchen cabinet, reconstitute marble, etc.	Service Offered Total Contract Sum This Year Contract on Hand Major Projects	Fitting out works HK\$100 million HK\$79 million Renovation works to 11/F & 12/F Grand Hyatt Hong Kong, Braemer Hill Mansions lift lobbies 15-43 Braemar Hill Road, Guangzhou New World Oriental Garden, etc.

Contracting

E&M Engineering

NWS Engineering Limited

Major Operating Companies

Young's Engineering Company Limited, Majestic Engineering Company Limited and Far East Engineering Services Limited

Services Offered

Total Contract Sum This Year Contract on Hand

Major Projects

Mechanical and electrical engineering services HK\$2,400 million HK\$5,300 million

(remaining work: HK\$2,600 million) AIG Tower, KCRC West Rail Nam Cheong Station, Lok Ma Chau Terminus, Police Headquarter Phase III, Shanghai Raffles Square, Dalian Tin An Building, etc.

Transport

New World First Bus Services Limited New World First Bus Services (China) Limited

Services Offered Fleet Size No. of Routes Daily Patronage Average Fleet Age Franchised bus service in Hong Kong 769 buses 100 505,075 4.5 years

rvice in Hong Kong Services Offered

Public bus service in Mainland China (JV "Kunming New World First Bus Services Limited" will commence operation in early 2004)

Fleet Size 663 buses
No. of Routes 39

New World First Ferry Services (Macau) Limited

Hong Kong Island Landscape Company Limited

New World First Ferry Services Limited

Services Offered Fleet Size No. of Routes Daily Patronage Passenger ferry service in Hong Kong waters 25 vessels 10 39.135

Services Offered

Passenger ferry service between Macau and Tsim Sha Tsui, Hong Kong

Fleet Size 8 vessels
Daily Patronage 4,566

New World First Travel Services Limited

Services Offered

Provision of travel service and travel-related products to travellers, including harbour cruises, cruise parties or seminars, overseas study tours, open-top bus chartering and other travel insurance service

Environmental

New World Insurance Management Limited

Service Offered

Annual Premium Handled

Major Clients

Financial

Risk and insurance management consultancy services HK\$415 million Asia Television Ltd, Credit Agricole Indosuez Group, GlaxoSmithKline Ltd, Linfox Holdings Hong Kong Ltd, etc. Services Offered

Maior Clients

Total Area of Nurseries

Sale and hiring of plant products; design, building and maintenance of soft landscape work

landscape work 2.2 million sq.ft.

Hotel Inter-Continental, The Peninsula, Grand Hyatt Hong Kong, Hong Kong Academy of Performing Arts, The Dynasty Club, etc.