

Awards Gallery



Corporate/Community

15
awards

Total Caring Award 2010/11	Hang Seng Corporate Sustainability Index
Caring Company Award: "Five Year Plus" Caring Company Logo	Galaxy Awards 2011 <ul style="list-style-type: none"> • Sustainability Report – Silver Award in "Cover Design" & Honours Award in "Websites – Sustainability Report"
The Community Chest 2010/11 <ul style="list-style-type: none"> • President's Award • Gold Award (Corporate & Employee Contribution Programme) 	Age Friendly Hong Kong Appreciation Scheme 2011 <ul style="list-style-type: none"> • Golden Star Award • The Favourite Elderly Care Project – U3A Network of Hong Kong
My Top 10 Favourite Hong Kong Apps Award	2nd Hong Kong Outstanding Corporate Citizenship Award <ul style="list-style-type: none"> • Gold Prize in Services Category • Bronze Prize in Volunteer Category
International ARC Awards <ul style="list-style-type: none"> • Annual Report 2010 – Silver Award for Cover Photo/ Design & Honours Award for Printing & Production • Sustainability Report – Honours Award in "Interactive Annual Report – Sustainability Report" 	

Customers

20
awards

HK Retail Management Association Mystery Shopper Programme (Nov 2010 to Jan 2011)

- Service Category Leader – Retail (Services) Category

HK Retail Management Association Mystery Shoppers Programme (Mar to May 2011)

- Service Category Leader – Retail (Services) Category

HK Retail Management Association Mystery Shoppers Programme (Jul to Sep 2011)

- Service Category Leaders – Retail (Services) Category

HK Retail Management Association Mystery Shoppers Programme

- 2011 Service Retailers of the Year – Retail (Services) Category

Hong Kong Service Awards 2011

- Energy Utilities

2011 Best SME's Partner Award

Quality Life Award

- Quality Health Cooking Award

Supreme Service Awards 2011

Asia Pacific Customer Service Consortium Customer Relationship Excellence Awards 2010

Corporate Category

- Customer Relationship Excellence – Outstanding Achievement
- Contact Centre of the Year (Under 50 Seats)
- Customer Service Centre of the Year (Public Utility)
- Public Service of the Year

Individual Category

- Customer Service Team Leader of the Year (Public Service – Contact Centre)
- Customer Service Professional of the Year (Public Service – Contact Centre)
- Three Merits – Customer Service Professional of the Year (Contact Centre)

Hong Kong Call Centre Association Awards 2011

- Mystery Caller Assessment Award – Gold Award
- Inbound Contact Centre of the Year (Below 50 seats) – Silver Award
- Inbound Contact Centre Manager of the Year – Bronze Award

Environment

19
awards

Corporate Green Driving Award Scheme

- Gold Award

Hang Seng Pearl River Delta Environmental Awards 2009/10

- Green Medallist

Hong Kong Leaders' Choice Brand Awards 2011

- Excellence Brand of Green Enterprise

The Hong Kong Institution of Engineers Environmental Paper Award 2010

- 2 Merits

2010 Hong Kong Awards for Environmental Excellence – Sectoral Awards (Public Organisations & Utilities)

- Certificate of Merit
- IAQwi\$e Label – Class of Excellence

Capital Entrepreneur Green Enterprise 2011

- Green Enterprise Award

Hong Kong Awards for Environmental Excellence – 2 Wastewi\$e Labels

- Class of Excellence

Younger Members Exhibition and Conference 2011

- Champion of Industry Section

2010 Hong Kong Awards for Environmental Excellence

- Carbon "Less" 12% Certificate (Head Office)
- Carbon "Less" 5% Certificate (Administrative Building, Amenity Building, F&S Building, New Control Building, F&A Building)
- Carbon "Less" 6% Certificate (GM Building, T&W Building)

Prime Awards for Eco-Business 2011

- Platinum Award

Hong Kong Awards for Environmental Excellence – Energywi\$e Label

- Class of Excellence

Hong Kong Awards for Environmental Excellence – Energywi\$e Label

- Class of Good

Capital Outstanding Green Excellence Award 2011

- Green Performance Award (Green Electric Cooking)

Hong Kong Green Awards 2011 – Green Management Award

- Gold Award

Awards Gallery

Staff

14
awards

Engineering Week 2011 Speak Out for Engineering Presentation Competition <ul style="list-style-type: none"> • First Runner-up (two awards) • Second Runner-up (two awards) 	Lamma Island (Luk Chau) Dragon Boat Race <ul style="list-style-type: none"> • 2nd Runner-up of Sun Tak Seafood Cup
2011 Hong Kong International Dragon Boat Races <ul style="list-style-type: none"> • Champion (Small Boat) in International Silver Cup Final • 1st Runner-up (Standard Boat) in International Silver Plate Final • 1st Runner-up (Small Boat) in Ngong Ping 360 Inter-Company Championship 	Aberdeen Dragon Boat Race <ul style="list-style-type: none"> • 2nd Runner-up of Medium-sized Friendship Race
	The 23rd Inter-Hong Lawn Bowls Tournament <ul style="list-style-type: none"> • Championship
	The 30th Inter-Hong Table-Tennis Tournament <ul style="list-style-type: none"> • 2nd Runner-up
	The 4th Inter-Hong Photo Contest <ul style="list-style-type: none"> • 3rd Runner-up & Achievement Award
	2010 Outstanding Apprentice and Trainee Award Scheme <ul style="list-style-type: none"> • Certificate of Merit

Quality, Health & Safety

20
awards

Chemical Laboratory Safety Competition 2010 <ul style="list-style-type: none"> • Gold Award (Commercial Sector) 	2010/11 Occupational Health Award <ul style="list-style-type: none"> • Bronze Award
Award Scheme for the Outstanding Employees in Occupational Safety & Health 2011 <ul style="list-style-type: none"> • Meritorious Award in the Frontline Employee Group of the Enterprise/Organisation Category 	The 10th Hong Kong Occupational Safety & Health Award <ul style="list-style-type: none"> • Best Presentation Award – Gold Award • Safety Management System Award – Silver Award • Safety Enhancement Program Award – Silver Award • OSH Annual Report Award – Silver Award • Best Presentation Award – Bronze Award • 2 Safety Performance Awards – Others
Considerate Contractors Site Award Scheme 2010 <ul style="list-style-type: none"> • 3 Certificates of Appreciation 	The 6th Regional Safety Quiz <ul style="list-style-type: none"> • 1st Runner-up in Enterprise Group
The Occupational Safety & Health Quiz 2011 <ul style="list-style-type: none"> • 1st & 2nd Runners-up in Cup Final • 1st Runner-up in Plate Final 	Outstanding Safety Performance Awards for Electrical Worker 2011 <ul style="list-style-type: none"> • Silver Prize & 2 Merits

Overseas

13
awards

Northern Gas <ul style="list-style-type: none"> • Award of Excellence 	CitiPower and Powercor <ul style="list-style-type: none"> • Project Management Achievement Awards in the Construction / Engineering • Qantaslink Regional Award • Australian Service Excellence Awards, Victorian and National Large Business Category • Highly Commended – Victorian Customer Service Team Leader of The Year
Jinwan <ul style="list-style-type: none"> • Advanced Open and Democratic Management Enterprise in Guangdong • Class A Tax Payer in Zhuhai • Advanced National Electric Power Enterprise Management • Award of Green and Charity in Guangdong 	Laoting <ul style="list-style-type: none"> • China Electric Power Quality Engineering Award
ETSA <ul style="list-style-type: none"> • South Australian Large Business of the Year • Employer of the Year 	RPCL <ul style="list-style-type: none"> • Bronze Level of the Outstanding Performance of the Zero Accident Campaign

