

Contents

Accomplishments and Results 2018

6	Company at a Glance
10	2018 Highlights
18	Financial Highlights
19	Non-Financial Highlights
20	Financial Review Summary
22	Ten Year Operating Statistics
23	Ten Year Financial Summary
24	Letter from the Chairman
28	CEO's Strategic Review
39	Operational Review
72	Financial Review

Creating Stakeholder Value

90	The Peninsula Hong Kong – 90 Years of Luxury Hospitality
98	Our People – The Heart and Soul of Our Company
108	Our Cities – A Masterpiece in the Art of Hospitality
112	Our Guests – A New Age of Innovation
116	Engaging Our Stakeholders
118	Awards in 2018



Governance

124	Chairman's Governance Overview
126	Our Leadership — Board Members
132	Our Leadership — Senior Management and Key Functions
134	Our Leadership — Diversity
136	Corporate Governance Report
154	Group Risk Committee Report
162	Group Corporate Responsibility Committee Report
164	Audit Committee Report
166	Nomination Committee Report
168	Remuneration Committee Report
172	Directors' Report

Financial and Sustainability Data Statements

180	Independent Auditor's Report
185	Financial Statements
252	Independent Assurance Report
254	Sustainability Data Statements

Additional Information

256	Glossary
258	Shareholder Information
259	Reservations and Contact Addresses

90



98



108



112

