

# Social Responsibility



For Hysan, being a socially responsible company means going beyond fulfilling regulatory and compliance requirements and investing in the environment, the community, and generally towards developing positive stakeholder relations.

## SAFETY, HEALTH AND THE ENVIRONMENT (SHE) POLICY

Hysan is committed to practices that protect safety, health and the environment. We have formally adopted a safety, health and environmental (SHE) policy in 2003 with the Chief Operating Officer taking overall responsibility at Board level.

Under the policy, Hysan will:

- remain current with all relevant legislation and ensure compliance by our employees and contractors
- advise tenants on practices that may impact on safety, health and the environment and actively encourage them to be environmentally aware
- reduce energy consumption wherever possible without compromising service and

continually investigate energy efficiency initiatives

- monitor fresh air quality within our buildings and ensure that we provide an acceptably healthy environment
- actively market the need for energy efficiency and environmentally-friendly practices to our employees, contractors and tenants
- review the use of environmentally-friendly and recyclable materials and supplies in project works and operations wherever appropriate and remain aware of developments in recycling technology
- recycle consumables and waste wherever practical in our business operations
- provide regular safety, health and environmental training to our employees to remain current of regulations, technology and to continue to raise corporate and individual SHE awareness

Initiatives implemented during the review period under the SHE policy are set out below:

### Energy Conservation

We adopt the Government's Code of Practice and Guidelines on Energy Efficiency for the operation and maintenance of air conditioning systems.

Following an in-depth review of individual building operating schedules, appropriate measures were implemented resulting in cost savings without compromising service standards.

### Air Quality

Air quality tests were conducted by independent institutions with

generally satisfactory results.

We are in the process of implementing further enhancement measures.

### Environmentally Focused Processes

As part of the campaign for the environment, we promote recycling of domestic waste in residential premises and provide a free paper recycling service to all commercial tenants.

Our procurement policy places a priority on the use of environmentally-friendly refrigerants in our air-conditioning system. Strict procedures are in place to ensure that all waste is properly handled in accordance with relevant environmental regulations and requirements.

We also adopt an enzyme flushing system in selected buildings and seek to minimize the use of chemicals used in seawater toilet sanitation.

### COMMUNITY

We support various charitable institutions in Hong Kong through donations, sponsorship and the provision of free venues. Staff volunteers also organise charitable events for the less-privileged. Members of our management continue to serve on various government and industry organisations.

We consider it important for our business to support the community in which it operates and from which it generates its revenue. For us, this not only means Hong Kong but more specifically our hub in Causeway Bay.