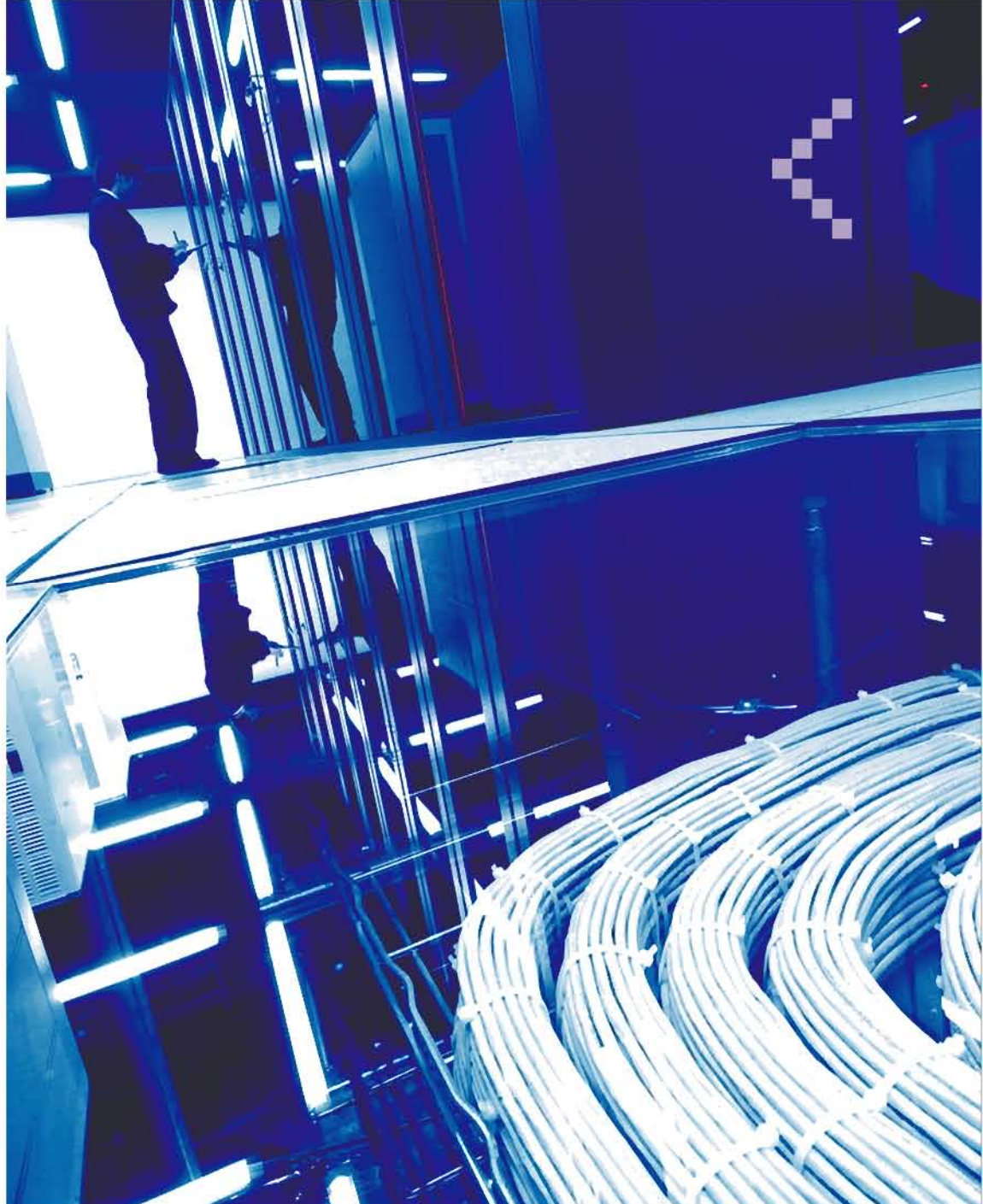


We lead the industry
in the application of IT.
We will continue to
commit ourselves to
the innovative and effective
use of technology
to provide superior
transport and logistics
solutions to our customers.



IT



Information Technology



Financial Calendar

Announcement of results for the half year ended 30th June 2003	20th August 2003
Despatch of 2003 Interim Report to shareholders	8th September 2003
Announcement of results for the year ended 31st December 2003	19th March 2004
Despatch of 2003 Annual Report to shareholders	2nd April 2004
Closure of the Register of Members to determine entitlements to a final dividend and Bonus Shares for ordinary shareholders in respect of the year ended 31st December 2003	20th April 2004 to 27th April 2004 both days inclusive
2003 Annual General Meeting	27th April 2004
Payment of 2003 final ordinary dividend together with the Bonus Shares	11th May 2004