

# Ten-Year Operating Statistics

## The Hongkong Electric Company, Limited

	2003	2002	2001	2000	1999	1998	1997	1996	1995	1994
<b>Units Sold (Millions of kWh)</b>										
Commercial	<b>7,596</b>	7,709	7,456	7,141	6,875	6,781	6,401	6,148	5,782	5,688
Domestic	<b>2,346</b>	2,443	2,359	2,346	2,288	2,448	2,212	2,243	2,089	2,024
Industrial	<b>471</b>	490	496	505	490	464	466	482	509	545
Total (Millions of kWh) (Note)	<b>10,413</b>	10,642	10,311	9,992	9,653	9,693	9,079	8,873	8,380	8,257
Annual Increase (%)	<b>(2.2)</b>	3.2	3.2	3.5	(0.4)	6.8	2.3	5.9	1.5	6.5
<i>(Note: 2002 included an one-off adjustment arising from a change in the recognition of electricity units sold during the year.)</i>										
<b>Average Net Tariff (Cents per kWh)</b>										
Basic Tariff	<b>108.5</b>	108.5	105.7	105.7	99.4	99.4	92.2	89.9	86.8	84.5
Fuel Clause Rebate	<b>(6.1)</b>	(7.1)	(9.3)	(15.2)	(8.5)	(8.5)	(5.4)	(6.0)	(6.0)	(6.0)
Special Rebate	<b>(1.0)</b>	–	–	–	–	–	–	–	–	–
Rate Reduction Rebate	<b>(0.1)</b>	(0.1)	(0.2)	(0.2)	(0.6)	(0.6)	(0.4)	(0.4)	(0.4)	(1.0)
Net Tariff (Cents per kWh)	<b>101.3</b>	101.3	96.2	90.3	90.3	90.3	86.4	83.5	80.4	77.5
<b>Number of Customers (000's)</b>	<b>547</b>	544	536	526	519	513	513	504	493	483
<b>Installed Capacity (MW)</b>										
Gas Turbines and Standby Units	<b>920</b>	920	805	805	805	805	805	805	805	805
Coal-Fired Units	<b>2,500</b>	2,500	2,500	2,500	2,500	2,500	2,500	2,150	2,150	1,800
Total (MW)	<b>3,420</b>	3,420	3,305	3,305	3,305	3,305	3,305	2,955	2,955	2,605
<b>System Maximum Demand (MW)</b>	<b>2,440</b>	2,436	2,516	2,417	2,343	2,316	2,205	2,118	2,006	2,021
Annual Increase (%)	<b>0.2</b>	(3.2)	4.1	3.2	1.2	5.0	4.1	5.6	(0.7)	6.9
Annual Load Factor (%)	<b>55.3</b>	55.2	53.0	53.5	53.4	54.2	53.5	54.3	54.2	53.0
Thermal Efficiency (%)	<b>35.3</b>	35.4	35.5	35.6	35.8	35.9	35.8	35.8	35.3	35.7
Coal-Fired Plant Availability (%)	<b>87.0</b>	88.2	87.9	84.3	87.1	89.2	91.0	90.8	91.9	93.7
Number of Switching Stations	<b>23</b>	22	20	20	20	18	18	17	17	16
Number of Zone Substations	<b>28</b>	26	25	25	25	23	23	22	22	22
Number of Consumer Substations	<b>3,531</b>	3,487	3,444	3,391	3,309	3,230	3,172	3,101	3,021	2,954
Number of Employees	<b>2,092</b>	2,168	2,277	2,325	2,403	2,490	2,542	2,625	2,700	2,713
Capital Expenditure (\$ Million)	<b>2,106</b>	3,145	4,133	3,549	3,622	4,248	4,107	4,424	5,459	4,668