

# Shareholder Information

## Dividend and Interest Payment Dates

Ordinary shares	Final dividend	Interim dividend (provisional only)
Results and dividend announced	16 February 2005	8 August 2005
Ex dividend date	23 February 2005	17 August 2005
Record date for dividend	25 February 2005	19 August 2005
Last date to elect for share dividend or to change standing instructions	15 April 2005	21 September 2005
Dividend payment date	13 May 2005	14 October 2005

  

Preference shares	1st half yearly dividend	2nd half yearly dividend
7 <sup>3</sup> / <sub>8</sub> per cent Non-Cumulative Irredeemable preference shares of £1 each	1 April 2005	1 October 2005
8 <sup>1</sup> / <sub>4</sub> per cent Non-Cumulative Irredeemable preference shares of £1 each	1 April 2005	1 October 2005
8.9 per cent Non-Cumulative preference shares of \$5 each: dividends paid on the 1st of each calendar quarter.		

## Annual General Meeting

The Annual General Meeting will be held at 12 noon on 5 May 2005 at Merchant Taylors' Hall, 30 Threadneedle Street, London EC2R 8JB.

## Interim Results

The interim results will be announced to the London Stock Exchange, the Stock Exchange of Hong Kong and put on our website: [www.standardchartered.com](http://www.standardchartered.com).

## ShareCare

ShareCare is available to shareholders on the United Kingdom register and allows you to hold your Standard Chartered shares in a nominee account. Your shares can be held in electronic form so you will no longer have to worry about keeping your share certificates safe. If you join ShareCare you will still be invited to attend the Company's AGM and you will still receive your dividend at the same time as everyone else. ShareCare is free to join and there are no annual fees to pay. If you would like to receive more information please contact the shareholder helpline on 0870 702 0138.

## Previous Dividend Payments

Dividend and financial year	Payment date	Dividend per ordinary share	Cost of one new ordinary share under share dividend scheme
Interim 1998	16 October 1998	6.25p	587.2p
Final 1998	28 May 1999	14.50p	889.5p
Interim 1999	15 October 1999	6.75p	860.8p
Final 1999	26 May 2000	16.10p	797.9p
Interim 2000	13 October 2000	7.425p	974.3p
Final 2000	25 May 2001	17.71p	No offer
Interim 2001	12 October 2001	12.82¢/8.6856p	No offer
Final 2001	17 May 2002	29.10¢/19.91p	£8.43/\$12.32
Interim 2002	15 October 2002	14.10¢/9.023p	£6.537/\$10.215
Final 2002	13 May 2003	32.9¢/20.692p/HK\$2.566	£6.884/\$10.946
Interim 2003	10 October 2003	15.51¢/9.3625p/HK\$1.205	£8.597/\$14.242
Final 2003	14 May 2004	36.49¢/20.5277p/HK\$2.8448	£8.905/\$15.830
Interim 2004	8 October 2004	17.06¢/9.4851p/HK\$1.3303	£9.546/\$17.16958

### Bankers' Automated Clearing System (BACS)

Dividends can be paid straight into your bank or building society account. Please contact our registrar for a mandate form.

### Registrars and Shareholder Enquiries

If you have any enquiries relating to your shareholding and you hold your shares on the United Kingdom register, please contact our registrar Computershare Investor Services PLC, at PO Box 82, The Pavilions, Bridgwater Road, Bristol, BS99 7NH. There is a shareholder helpline on 0870 702 0138. If you hold your shares on the Hong Kong branch register please contact Computershare Hong Kong Investor Services Limited at Shops 1712-1716, 17th Floor, Hopewell Centre, 183 Queens Road East, Hong Kong. You can check your shareholding at: [www.computershare.com](http://www.computershare.com).

### Chinese Translation

If you would like a Chinese version of this Report and Accounts please contact:

Computershare Hong Kong Investor Services Limited at 46th Floor, Hopewell Centre, 183 Queen's Road East, Hong Kong.

年報之中文譯本可向香港中央證券登記有限公司索取，地址：香港皇后大道東183號合和中心46樓。

Shareholders on the Hong Kong branch register who have asked to receive the report and accounts in either Chinese or English can change this election by contacting Computershare.

If there is a dispute between any translation and the English version of this Report and Accounts, the English text shall prevail.

### Taxation

Information on taxation applying to dividends paid to you if you are a shareholder in the United Kingdom, Hong Kong or the United States will be sent to you with your dividend documents.

### Electronic Communications

If you hold your shares on the United Kingdom register and in future you would like to receive the Report and Accounts electronically rather than by post, please register online at: [www.standardchartered.com/investors](http://www.standardchartered.com/investors). Then click on **Update Shareholder Details** and follow the instructions. You will need to have your Shareholder or ShareCare Reference number when you log on. You can find this on your share certificate or ShareCare statement.

## Major Awards

### The Asset Triple A Awards

#### **Best Asian Currency Bond House, Best Debt House in India 2004, Best Debt House in Thailand 2004, Best Local Currency Bond and Best LBO Financing in 2004**

These prestigious awards reflect our growing dominance in the Asian Capital Markets. We were also presented with two country awards: Best Debt House in India 2004, for displaying leadership in fixed income and launching innovative deals; and Best Debt House in Thailand 2004, for our strong track record in debt financing.

### Global Finance

#### **Best Foreign Exchange Bank in Africa 2004, World's Best Trade Finance Provider in UK and World's Best Sub-custodian Bank in Thailand**

Our well trained sales specialists and modern systems as well as the strength of our international network were our winning factors in Africa. It is also a testimony to the quality of the overall sales force, product group and operational team that we have. The UK award recognised us as the leading Trade contender against the backdrop of our usual competitors in the UK – a great performance.

### Global Investor

#### **Best Regional Custodian Bank in Asia Pacific 2004**

Winning for the third consecutive year, Standard Chartered was voted number one in Bangladesh, China, Hong Kong, India, Indonesia, Japan, Malaysia, Pakistan, Philippines, Singapore, South Korea, Sri Lanka, Taiwan and Thailand. Global custodians were asked to rate their agent banks' performance in ten service categories. We made a clean sweep, emerging with top scores in all the markets where the Bank operates. The Bank beat its own 2003 record where we led the pack in ten out of 16 markets. Our exemplary performance in Japan, Singapore, Sri Lanka and Thailand pulled us ahead this year.

### Euromoney Awards for Excellence 2004

#### **Best Debt House in Singapore and India and Best at Cash Management in Middle East**

Winning the Best Debt House in India award for the third year running, we were praised for our comprehensive local market presence, which enabled us to be the leading bookrunner of domestic local currency bonds. For the second year, our Cash Management capabilities were deemed number one the Middle East. In winning this award, we were singled out for our highly rated technology platform for cash management, and our web-based electronic payment systems, as well as top rated customer service.

### The Banker Magazine

#### **Best Bank 2004 in Ghana, Tanzania, Sierra Leone and Zambia**

Standard Chartered has been present in Africa since 1863, and our commitment to the region is reflected in these awards. We were also awarded the Best Bank 2004 in Kenya by business and finance journal The Market Intelligence.

These awards recognise our range of quality services, technical innovation, expansion and commitment to the African continent.

### International Lafferty

#### **Award 2004**

#### **Best Retail Bank in the Middle East**

The Lafferty Retail Banking Awards are an industry standard recognising excellence, innovation and achievement, and the 2004 awards were presented to the industry's best performers across the world at a gala ceremony in December. Standard Chartered received the Best Retail Bank in the Middle East Award in acknowledgement of its achievements, market leadership and commitment to the Middle East.

### Global Custodian

#### **Best Minor Markets Agent Bank in Asia, Best Domestic Agent Bank in Bangladesh, Best Agent Bank in Bangladesh, China, Indonesia, Korea, Malaysia and Pakistan**

The annual surveys conducted by Global Custodian magazine measure the quality of service that sub-custodians across the world provide their clients. Standard Chartered performed extremely well in 2004, claiming the top spot in six countries. Key to Standard Chartered's top-rated status is the Bank's strong client focus and emphasis on service quality.

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