



MAJOR MILESTONES AND EVENTS

1992	May	City Telecom (H.K.) Ltd. was incorporated in Hong Kong 888 International Calling Card Service was introduced
	September	
1993	June	Switching center was established in Buffalo, New York, USA
1994	January	Launch of 003 international Guarantee Fax Service Launch of GlobalLink International Calling Card Service
	September	
1997	January	Launch of IDD300 Calling Service Set up INC (the Specialized IDD Network for Corporations) for the corporate sector City Telecom was listed on the Stock Exchange of Hong Kong Limited
	March	
	August	
1998	February	Launch of International Simple Resale (ISR) Fax Service Launch of CTInets Internet Access Service The first company to receive the license of ISR voice service in Hong Kong
	June	
	November	
1999	January	Launch of IDD1666 Direct Calling Service ADR listing on the Nasdaq National Market of USA
	November	
2000	February	Hong Kong Broadband Network Limited ("HKBN"), a subsidiary of City Telecom obtained the Local Wireless FTNS license Launch of Broadband Internet services by HKBN
	March	
2001	May	CTI International awarded the Satellite-based Fixed Carrier license City Telecom Group's 10th Anniversary
	September	
2002	March	City Telecom (H.K.) Limited awarded the Cable-based External FTNS license HKBN officially launched local on-net VOIP telephony service HKBN upgraded to become a wireline-based FTNS licensee Launch of HKBN IDD0030 service HKBN was confirmed by Cisco Systems to have successfully established the largest Metro Ethernet IP network in the world
	April	
	June	
2003	August	HKBN officially launched IP-TV service
2004	July	HKBN launched corporate data service HKBN launched off-net residential VOIP service, namely, the Broadband Phone Service HKBN announced the launch of "bb100", Hong Kong's first 100Mbps residential broadband service, and the release of its 1Gbps residential broadband service by 2Q 2005
	August	
	November	
2005	April	HKBN officially launched "bb1000" fibre-to-the-home 1Gbps residential broadband service HKBN formally named its IP-TV arm as "HKBN Digital TV", and repositioned the service for offering 8 movie & drama channels HKBN conferred as the winner of Global Entrepolis@Singapore Award 2005, which was presented by the Asian Wall Street Journal in association with the Economic Development Board of Singapore HKBN launched 2b Broadband Phone Service, providing VOIP service to local and overseas users via software version broadband phone HKBN has become the first service provider in the world to achieve the Cisco Powered Network Metro Ethernet QoS Certified status City Telecom (H.K.) Limited announced cooperation with China Telecom Hong Kong to provide Pan-China IP-VAN services to corporate customer
	May	
	September	
	October	
	November	

MILESTONE AND EVENT IN 2006

January

HKBN received "Best Brand Award 2005 (Broadband Service)" from PC Weekly



February

HKBN was awarded by the Hong Kong Council of Social Service as one of the recipients for the "Caring Company" Logo



March

HKBN launched 25Mbps symmetric broadband service, which is unique in Hong Kong, to enrich consumer choices thus setting a new entry standard of broadband service in Hong Kong



March

HKBN launched free legal download service for five movies for all Hong Kong Internet users, in which 100Mbps broadband service users can complete download in 77 seconds, with the aim to instill correct concept on intellectual property rights

April

Liu Xiang "Be Ahead of Yourself" bb1000 TV Commercial was conferred as the winner of "The 12th Annual Most Popular TV Commercial Awards", presented by Asia Television Limited and The Hong Kong Advertisers Association



July

HKBN conferred "Call Center of the Year" & "Customer Service Center of the Year" awards at the Customer Relationship Excellence Awards 2005 organized by Asia Pacific Customer Service Consortium, acknowledging the concept of "Caring with the Heart, Servicing with Swift Actions"



September

CTI Group enhanced Work-Life Balance with the launch of 8 employee-beneficial measures, including 5-day work, smart casual dressing code, education subsidies, half-day group reading session, paternity leave, sabbatical leave up to one year, free telecom service packages and subsidized health and dental check



October

Liu Xiang "Be Ahead of Yourself" marketing campaign won the "Certificate of Excellence" of HKMA/TVB Awards for Marketing Excellence 2006, organized by The Hong Kong Management Association and Television Broadcasts Limited



October

HKBN was awarded "Contact Centre of the Year (over 100 seats), Corporate Awards - Bronze" at the Hong Kong Call Centre Association (HKCCA)'s 7th Annual Call Centre Awards 2006, acknowledging HKBN's increasing strive for customer servicing excellence