
GLOSSARY OF TECHNICAL TERMS

This glossary contains definitions and other terms as they relate to the Group and as they are used in this document, which may not correspond to the standard industry definitions.

“ALL ACCESS platform”	an integrated application platform, as more particularly described in the section of “Business — ALL ACCESS platform”;
“call centre application services”	call centre application solution operation management, call centre application upgrade and system maintenance to call centre application solution;
“call centre application solution(s)”	computing solutions, made up of hardware and/or software components, that facilitates the operation of an outsourced call centre;
“Distance Fire Alarm Solution(s)”	the distance control of automatic fire alarm network system solution designed to conduct real-time distance monitoring activities over the operations of fire service installations and equipment in premises and to detect fire hazard signals, being one of the wireless data communication application solutions we offer;
“Dynamic Satellite Communication Solution(s)”	the dynamic satellite communications solutions which enable real-time information exchange without any terrestrial constraints, allowing local government and emergency rescuers to monitor the emergency situation live without any physical presence, being one of the satellite communication application solutions we offer;
“Dynamic Satellite Communication Vehicle(s)”	vehicle(s) with the Dynamic Satellite Communication Solution installed;
“Emergency Satellite Communication Solution(s)”	the emergency satellite communications solutions designed to meet the governmental departments’ demand for instant communication to facilitate rapid response and effective coordination during emergency rescues, being one of the satellite communication application solutions we offer;
“information communication application solution(s)” or “application solution(s)”	collectively refers to the satellite communication application solution, wireless data communication application solution and call centre application solution;
“Public Utilities Institutions Solution(s)”	the public utilities institutions wireless distance meter reading and network monitoring solution designed to collect the data from the usage meter and monitor networks in a cost effective way with no environmental and geographical constraints, being one of the wireless data communication application solutions we offer;

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“satellite communication application solution(s)”	computing solutions, made up of hardware and/or software components, that facilitates data processing of data transmitted through satellite;
“Satellite Data Collection Solution(s)”	the distance data collection and supervision satellite communication application solutions which allow collection and dissemination of information at various locations in one venue, being one of the satellite communication application solutions we offer;
“Stationary Satellite Communication Solution(s)”	the stationary satellite communications solutions, being one of the satellite communication application solutions we offer, the function of which is similar to the Dynamic Satellite Communication Solutions except that the satellite data transmission can be carried out only when the satellite antenna is in a stationary mode;
“Stationary Satellite Communication Vehicle(s)”	vehicle(s) with the Stationary Satellite Communication Solution installed;
“Traffic Offence Electronic Ticketing and Payment Solution(s)”	the electronic ticketing and payment of traffic offence and highway penalties solution which is an application for recording, tracking and analysing traffic offences, being one of the wireless data communication application solutions we offer;
“wireless data communication application solution(s)”	computing solutions, made up of hardware and/or software components, that facilitates data processing of data transmitted through wireless data communication network.