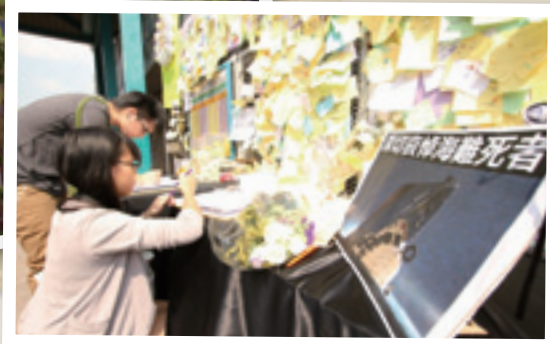


Always in Our Hearts



1 October 2012 was a heartbreaking day in our lives. A HK Electric ferry carrying staff and family members on their way to view the National Day fireworks display was fatally hit by a commercial vessel off Lamma Island. A comprehensive rescue operation was immediately launched but despite everyone's best efforts, the tragedy claimed 39 lives including seven HK Electric employees. Eighty-eight others were injured.

The tragedy was a devastating blow for all. But we are profoundly grateful for the unreserved love and care that we were showered with in its aftermath – the rescue teams that fought heroically to save precious lives, the medical teams that tended valiantly to the wounded, and the welfare teams that patiently continue even today, to encourage fallen spirits to rise again.

Each member of the HK Electric family has felt the loss personally and we can never forget the spontaneous and selfless outpouring of support that our colleagues gave to affected families, not just in the hours after the tragedy, but in the months of grief that followed. These caring hearts have continued to rally around the bereaved families.



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R.I.P.

The wider Hong Kong community joined the HK Electric family in our grief. The Hong Kong government led a three-day mourning period for the city and flags on all government buildings were flown at half-mast. The community at large observed a minute of silence to commemorate those who lost their lives.

We are also deeply moved by the stream of letters, cards and flowers, and the many online tributes in support of the victims and their families. The Li Ka Shing Foundation joined HK Electric in providing immediate financial relief while a two-month public fundraising campaign for the victims raised over HK.\$6.6 million.

To those who continue to suffer from the loss and shock, we extend our condolences and support.

To the community of Hong Kong, we extend our heartfelt thanks for your care and good wishes.

To all those who helped, we will remember your kindness with gratitude in our hearts.

We honour the memories of those who lost their lives on that fateful evening. They will forever remain in our hearts.

