

AWARDS GALLERY



14 Awards
CORPORATE/
COMMUNITY



- **Caring Company Award**
 - Caring Company Logo
- **Hong Kong ICT Awards 2014**
 - Best Lifestyle (Green, Healthy & Creative Living)
 - Bronze Award
- **Capital & Capital Weekly Corporate Social Responsibility Awards 2014**
- **U Green Awards 2013/14**
 - Excellence of Environmental Contributions
- **The Community Chest Annual Presentation of Awards 2013/2014**
 - Award of Distinction
- **The Community Chest Corporate and Employee Contribution Programme 2013/14**
 - Platinum Award
 - 9th Top Fund-raiser Award
- **2014 ARC Awards International**
 - Sustainability Report 2013
 - Illustrations (Sustainability Report Category)
 - Gold
 - Specialized A.R. (Sustainability Report Category)
 - Bronze
 - Interior Design (Sustainability Report Category)
 - Bronze
- **2013 Vision Awards Annual Report Competition**
 - Sustainability Report 2013
 - Sustainability Report (Asia-Pacific) Category
 - Silver
- **HK Public Relations Awards 2014**
 - Reputation Management
 - Gold Award: “From Sorrow to Support – Handling the Lamma Tragedy”
- **2014 Successful Design Awards**
 - Successful Social Impact of the Year: HK Electric Smart Power Campaign
- **Family-Friendly Employers Award Scheme**
 - Family-Friendly Employer 2013/14

20 Awards
CUSTOMER
SERVICE



- **HKRMA Mystery Shoppers Programme (Nov 2013 to Jan 2014)**
 - Service Industry Leader
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shoppers Programme (Mar 2014 to May 2014)**
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shoppers Programme (Jul 2014 to Sep 2014)**
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shoppers Programme**
 - Retail (Services) Category: 2014 Service Retailers of the Year



- 2013 Customer Relationship Excellence Awards

- Corporate Category
 - Public Service of the Year
- Individual Category

- Customer Service Team Leader of the Year (Public Services – Contact Centre)
- Customer Service Professional of the Year (Public Services – Contact Centre)
- Customer Service Team Leader of the Year (Contact Centre): Merit
- Customer Service Professional of the Year (Contact Centre): Four Merits

- Best SME's Partner Award 2014

- Hong Kong Star Brands Award 2014 (Enterprise)

- Hong Kong Call Centre Association Awards 2014

- Corporate Category
 - Mystery Caller Assessment Award: Gold Award
- Individual Category
 - Inbound Contact Centre Representative of the Year: Merit

- Best Practice Awards 2014 (Customer Experience Management)

- HKRMA 2014 Service & Courtesy Award

- Excellent Service Star Award
- Outstanding Performance Award

22 Awards ENVIRONMENTAL

- IAQ Certification Scheme

- “Excellent Class” Certificate: Hongkong Electric Centre (Whole Building)
- “Excellent Class” Certificate: Electric Centre (9/F Office Area)
- “Excellent Class” Certificate: Electric Tower (Areas Equipped with MVAC System of the Whole Building)
- “Good Class” Certificate: Electric Centre (Areas Equipped with MVAC System of the Whole Building)
- “Good Class” Certificate: Lamma Power Station Administration and Control Building



- Hong Kong Awards for Environmental Excellence 2013 – Wastewi\$e Label

- Class of Excellence: Two Awards
- Class of Good

- Hong Kong Awards for Environmental Excellence 2013 – Energywi\$e Label

- Class of Excellence
- Class of Good

- Hong Kong Awards for Environmental Excellence 2013 – IAQwi\$e Label

- Class of Excellence

- Hong Kong Awards for Environmental Excellence 2013 – Carbon“Less” Certificates

- Carbon“Less” 7% Certificate
- Carbon“Less” 16% Certificate
- Carbon“Less” 16%: Certificate of Merit
- Carbon“Less” 21% Certificate
- Carbon“Less” 22% Certificate
- Carbon“Less” 22%: Certificate of Merit

- Hang Seng Pan Pearl River Delta Environmental Awards 2012/13

- Bronze Award

- Friends of EcoPark 2013/14

- “Friends of EcoPark 2013/2014” logo

- CarbonCare® Label 2014

- Level 2 Carbon Reduction

- Scheme on Source Separation of Commercial and Industrial Waste 2013/14

- Certificate of Fulfillment
- Certificate of Appreciation



AWARDS GALLERY

5 Awards
STAFF



- Young Engineer of the Year Award 2014
– Certificate of Merit
- Qualifications Framework Award Scheme for Learning Experience
- Young Professionals Exhibition and Competition 2014
Industry Category
– 1st Runner-up
- HKSAR Charity Football Invitation Tournament 2014
Corporate Category
– 1st Runner-up
- Best Speaker Award in HKIE Toastmasters Club
– Best Speaker Award

- The Occupational Safety & Health Quiz 2014
Enterprise Section
– Champion in Cup Final
– 1st Runner-up in Cup Final
– 1st Runner-up in Plate Final
- The 13th Hong Kong Occupational Safety & Health Award
– Work Safe Behaviour Award: Gold
– Pointing & Calling Award: Silver
– Best Performance Award: Silver
– Best Screenplay Award: Silver
– Best Visual Effects Award: Silver
- HKQAA 25th Anniversary Recognition Programme for Outstanding Organisations
– Outstanding Organisation with Comprehensive Management Systems
– Outstanding Organisation with Holistic Management Systems
- The E&M Safety Campaign 2014
Participating Organisations Division
– On-line Quiz: Champion

12 Awards
**QUALITY, HEALTH/
SAFETY**



- The 6th Hong Kong Outstanding Employees in OSH Award Scheme
Enterprise/Organisation Category
– Frontline Employee Group: Meritorious Award

2 Awards
OTHERS



- The Hong Kong Catering Year Book 2014
- Eco Contribution in F&B Industry Award 2014/15



第十三屆香港職業安全健康大獎 分享會暨頒獎典禮
13th Hong Kong Occupational Safety & Health Award Forum and Award Presentation Ceremony
2014

