

YEAR AT A GLANCE



◀ **Australia:** SAPN completes several major projects including a new substation at Munno Para, supply lines to the Glenelg North substation, and upgrades to the Kilburn South and Smithfield West substations.

▶ **UK:** WWU develops and launches an in-house IT system that delivers operating information in real time, leading to considerable advancements in business efficiencies.



• **UK:** WWU wins the prestigious UK Utility Industry and IGEM Customer Service Awards for its industry leading customer service – for the fifth time.

▶ **Hong Kong:** The government conducts a public consultation on the future development of the electricity market. HK Electric's submission advocates for maintaining the current regulatory regime: a preference echoed by the majority of the responses from the community.



◀ **Mainland China:** Jinwan power plant completes a comprehensive upgrade of its emission reduction systems, achieving close to zero emissions which have been verified by the Ministry of Environmental Protection. The plant is given the status of an "Environmental Demonstration Project" in Guangdong Province.



▲ **New Zealand:** WELL launches a new consumer-focused website with real-time updates on power outages.

• **Hong Kong:** Power Assets welcomes a new strategic investor partner in HKEI, divesting a 16.53% stake in the business to an investment company owned by the Qatar Investment Authority.

• **Australia:** TGAH secures a contract to build, own and operate new transmission connection assets for the Ararat wind farm in Victoria, Australia to be commissioned in mid 2016.



▲ **UK:** UKPN completes a new £15 million underground substation in central London. Constructed over three floors all below ground level, it will provide additional capacity through the busy Victoria and Westminster areas.





▲ **Netherlands:** AVR collaborates with an 'urban mining' company to treat bottom ash from its furnaces – formerly waste – for reuse in building and infrastructure projects in the Netherlands.

▶ **UK:** NGN launches the 'Mission Zero hub': a real time app allowing users to input site information for review by a central hub. The app has stimulated adherence to safe behaviour guidelines while completing work in the field.



JULY – DECEMBER



◀ **Hong Kong:** HK Electric introduces the "Drive EV Charge Easy" service to help customers install charging facilities in local buildings, also extending free EV charging services until the end of 2016.

- **Australia:** CitiPower and Powercor establish a new Energy Solutions team focussing on projects such as in-home batteries, energy storage, solar installations and other initiatives that will play an important role in Australia's energy future.



▶ **Thailand:** RPCL conducts a wide-ranging attitude survey among residents in the surrounding areas of Ratchaburi. Results show extremely high levels of trust and satisfaction in relation with the company.



▲ **Australia:** AGN replaces 430 km of aging infrastructure (i.e. old cast iron, polyethylene and unprotected steel mains) to improve safety, protect the environment and accommodate new generations of home appliances.



◀ **Canada:** Meridian completes upgrades of its gas turbines, yielding significant performance improvements.

- **Portugal:** Power Assets acquires a 50% stake in Iberwind, a wind energy company in Portugal, marking its first step into Portugal's power sector.

- **Australia:** SAPN secures a five-year contract from Australia's National Broadband Network to construct a multi-technology network in a number of locations around South Australia.