

CLP welcomes your views...

Send us your feedback and receive a souvenir*!



Section A – Feedback on 2017 Annual Report

The Annual Report is a key document in communicating with our shareholders and other stakeholders.

1. To enhance the quality of our annual reporting, please let us have your views by circling the appropriate number below.

Page		Is the report easy to understand?				Does the report provide helpful information?			
		strongly disagree		strongly agree		strongly disagree		strongly agree	
A Snapshot of CLP in 2017									
2	About CLP Group	1	2	3	4	1	2	3	4
3	Financial Highlights	1	2	3	4	1	2	3	4
4	Our Business Model	1	2	3	4	1	2	3	4
5	2017 In Figures	1	2	3	4	1	2	3	4
8	Our Portfolio	1	2	3	4	1	2	3	4
Chairman's Statement									
14	Chairman's Statement	1	2	3	4	1	2	3	4
CEO's Strategic Review									
17	CEO's Strategic Review	1	2	3	4	1	2	3	4
Shareholder Value									
22	Shareholder Value	1	2	3	4	1	2	3	4
Financial Review									
28	Financial Review	1	2	3	4	1	2	3	4
Performance and Business Outlook									
38	Hong Kong	1	2	3	4	1	2	3	4
45	Mainland China	1	2	3	4	1	2	3	4
51	India	1	2	3	4	1	2	3	4
57	Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
59	Australia	1	2	3	4	1	2	3	4
Capitals									
68	Financial Capital	1	2	3	4	1	2	3	4
73	Manufactured Capital	1	2	3	4	1	2	3	4
78	Intellectual Capital	1	2	3	4	1	2	3	4
81	Human Capital	1	2	3	4	1	2	3	4
87	Social and Relationship Capital	1	2	3	4	1	2	3	4
90	Natural Capital	1	2	3	4	1	2	3	4
Governance									
96	Board of Directors	1	2	3	4	1	2	3	4
100	Senior Management	1	2	3	4	1	2	3	4
102	Corporate Governance Report	1	2	3	4	1	2	3	4
127	Risk Management Report	1	2	3	4	1	2	3	4
136	Audit & Risk Committee Report	1	2	3	4	1	2	3	4
142	Sustainability Committee Report	1	2	3	4	1	2	3	4
146	Human Resources & Remuneration Committee Report	1	2	3	4	1	2	3	4
161	Directors' Report	1	2	3	4	1	2	3	4
Financials									
181	Approaching Our Financial Statements	1	2	3	4	1	2	3	4
182	Accounting Mini-series	1	2	3	4	1	2	3	4
185	Independent Auditor's Report	1	2	3	4	1	2	3	4
192	Financial Statements	1	2	3	4	1	2	3	4
264	Five-year Summaries	1	2	3	4	1	2	3	4
A Snapshot of 2017 Annual Report (Online Version)									
	A Snapshot of 2017 Annual Report (Online Version)	1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is: (Please "✓" the appropriate circle)

Poor Fair Good Very Good Excellent

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3. Was there any additional information you expected to receive in the Annual Report? Please specify.

4. Are there any questions that you would like to be addressed in next year's Annual Report or answered on the "Frequently Asked Questions" section of the Company's website? If so, please ask.

5. Please feel free to add any other comments or suggestions you may have.

Section B – Request for Additional Information

Our Annual Report identifies areas where additional information is available on our website (www.clpgroup.com) or in other printed publications. If you would like hard copies of that web information and/or printed copies of other publications, please tick the appropriate circle(s):

Web Information Required (Please specify)

CLP's Value Framework



CLP Code on Corporate Governance



To facilitate the arrangements on souvenir* and/or delivery of hard copies of the requested information, please fill in the information set out below.

Type of Shareholder(s) Registered Shareholder(s) Non-registered Shareholder(s) (shares held through bank or other intermediaries)

Name of Shareholder(s) _____

Registered Address _____

Contact Number _____

* Souvenir

As a token of appreciation, each shareholder who sends us feedback on or before 30 June 2018 will receive a corporate souvenir from us (subject to availability).

We will contact you to make arrangements for you to pick up your souvenir from our Hung Hom Head Office.

Please send your feedback or requests for additional information to CLP Holdings Limited by:

- (i) POST – please cut and stick the freepost label below on an envelope and mail to:
CLP Holdings' Registrars, Computershare Hong Kong Investor Services Limited
- (ii) FAX at (852) 2678 8390
- (iii) E-MAIL at cosec@clp.com.hk

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 (PDPO), which will include your name, mailing address, contact number and your opinion.

The Personal Data provided in this form may be used in connection with our management of your request, inquiry, comments and suggestions or conducting and publishing statistical and data analysis. Your supply of Personal Data is on a voluntary basis. However, we may not be able to follow up your request or inquiry unless you provide us with your Personal Data.

Your Personal Data will be transferred to CLP Holdings' Registrars if necessary for any of the above purposes. Your Personal Data will be retained for such period as may be necessary for the above purposes and its directly related purpose(s) and will be destroyed within two years from the date of publication of the 2017 Annual Report.

You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

By e-mail to: hkinfo@computershare.com.hk

You can find out more about CLP's policies on privacy and personal data protection by accessing our privacy policy statement available on the CLP website at <https://www.clpgroup.com/en/Pages/Privacy.aspx>.

MAILING LABEL

Please cut out the mailing label and stick it on an envelope when returning your feedback to us.

No postage is necessary if posted in Hong Kong.



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Hong Kong



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