



GENTING
HONG KONG

ENVIRONMENTAL, SOCIAL AND GOVERNANCE REPORT 2017

Genting Hong Kong Limited
(Continued into Bermuda with limited liability)
Stock Code: 678



*“We are committed to sustainability
by fulfilling our responsibilities.”*

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Chairman's Statement

I am pleased to share with you our second Environmental, Social and Governance (ESG) Report. Genting Hong Kong Limited has continued our leadership in providing travel, leisure, entertainment and hospitality services with our international strategy. Along with our commitment to bringing our customers the best experience and generating positive value for our stakeholders, we have increasingly adopted sustainable business practices in regard of environmental protection and corporate social responsibility.

Our customers' experience always comes first in our considerations in doing business. We aim to provide high quality services to our customers while catering to their needs by providing an array of diverse destination and duration options. Thus, we take a proactive approach to engage our customers to thoroughly understand their needs and expectations of our services.

We have progressively expanded our cruise business with additional ships and investment in related businesses. To keep up with our expansion, we are constantly looking for talents that are eager to realize their own personal excellence to join our Group. We value our people as an important asset of the Group, so we have devoted numerous resources in upholding their wellbeing and career development. Besides comprehensive remuneration packages, employees in different positions and roles are offered diverse training and development programs relevant to their required skills and knowledge. Work-life balance and a safe workplace are ensured to promote a harmonious working environment.

We are subject to and comply with regulations in different jurisdictions and international conventions that govern health and safety, environment and security issues. Going beyond compliance, we have implemented an Environmental Management System, which ensures that environmental impacts are considered in every part of our operations.

Along with our business development, we are respectful and mindful of the communities on which our success is built. During the year, we made donations to various charity organizations, including schools and hospitals. The donations were used to support youth development, health and wellness, and environmental protection in Hong Kong and other jurisdictions where we operate.

As we continue to grow, we remain committed to our sustainability approach in the hopes of building a better world with our stakeholders.

Tan Sri Lim Kok Thay

Chairman and Chief Executive Officer

29 March 2018

Our Sustainability Approach

Corporate Governance

Genting Hong Kong Limited (“the Company”, and its subsidiaries, collectively “the Group”) is dedicated to enhancing our shareholder value by upholding high corporate standards. We are determined to build our business in a sustainable and transparent manner that exceeds minimum legal compliance whenever possible.

Our Board of Directors is responsible for overseeing and enhancing the overall management and development of the Group. It plays a key role in ensuring that the Group’s policies and practices on corporate governance are in accordance with the appropriate standards.

The Group is committed to ethical business practices with employees around the world. Our expectations of our employees are detailed in the Code of Conduct. The Code provides guidance for employees on personal and ethical decisions to ensure they do not affect the operation or tarnish the reputation of the Group, including anti-corruption and avoidance of conflict of interest.

To maintain a strong AML culture, an anti-money laundering (AML) policy has been put in place and applied across all levels of the Group. The comprehensive AML program has consolidated and institutionalized the Group’s AML policy, countering the financing of terrorism and violations of economic sanctions. The program comprises governance, operational and sustaining elements, each of which are supported by policies, procedures and systems controls.

Under the guidance of the AML committee members, the AML officer is responsible for the implementation of the program, the day-to-day management of the program and outlining the associated risk based controls. Key achievements include the members risk scoring system, transaction monitoring tools, and e-learning training system for on-board crew members and shore employees. In addition, the AML department is managed and staffed by members of the Association of Certified Anti-Money Laundering Specialists (ACAMS).

If employees have any concerns about unethical or unlawful behavior, they are encouraged to report through the whistle-blowing system. The system is operated by an independent third party, 24 hours a day, 7 days a week. After receiving a reported case, the Committee on Discipline (COD) will review all serious misconduct reported and verify the status of the offense. Any violation of the law or misconduct can result in suspension or dismissal.

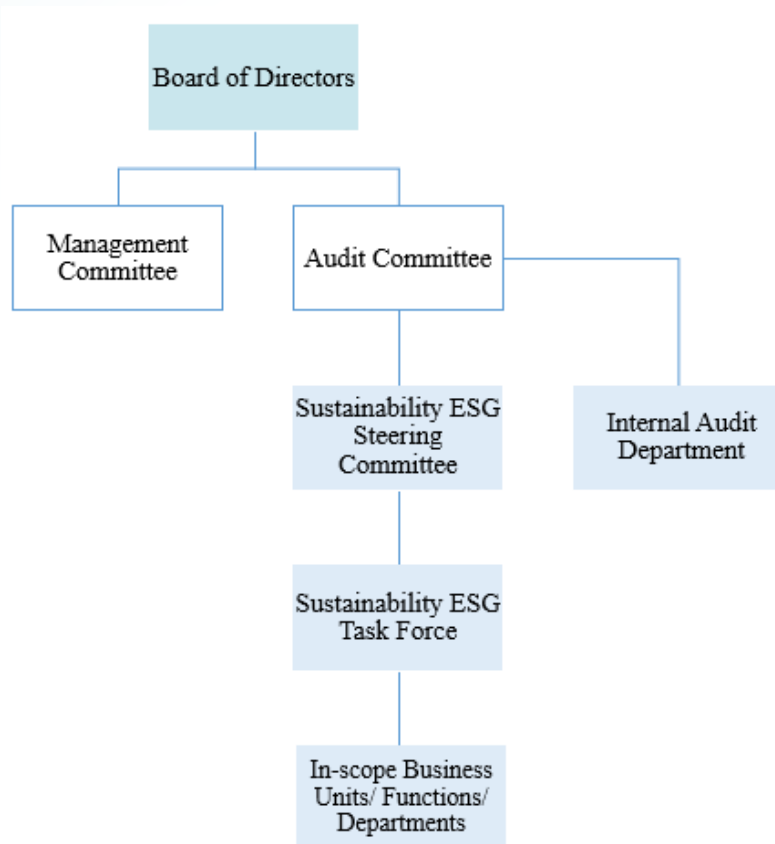
For more information about our corporate governance principles and practices, please refer to the section of Corporate Governance Report contained in our Annual Report 2017.

ESG Governance

The Group is committed to sustainability by fulfilling its ESG responsibilities. A Sustainability Policy has been established to ensure that our ESG related initiatives and programs are effectively implemented throughout the Group in accordance with the ESG governance structure.

Our Board of Directors is responsible for evaluating and determining the overall ESG strategies and related risks. The Audit Committee and the Sustainability ESG Steering Committee provide oversight management together with the Board, directing and ensuring the Group's development towards long-term sustainability. The structure aims to effectively execute and assess the ESG program on an operational basis through the business units, the Sustainability ESG Task Force and the Internal Audit Department.

ESG Governance Structure



Stakeholder Engagement

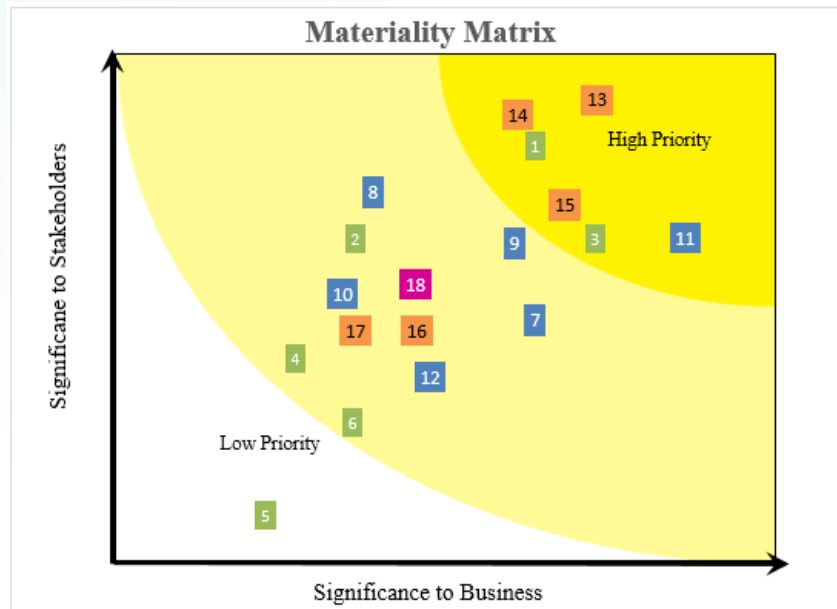
We believe stakeholder engagement is the foundation of our sustainability approach. Stakeholders are defined as any group or individual who influences or is impacted by our activities. Engagement with identified stakeholders is important for us to enrich our decision making and enable us to create greater value for all. Engagement is conducted throughout the year in various forms, including face-to-face interviews, surveys and publications.

Stakeholder Groups	Engagement Methods
Employees	<ul style="list-style-type: none"> ▪ Face-to-face interviews ▪ Phone interviews ▪ Employee engagement activities ▪ Intranet, suggestion boxes and newsletters
Customers	<ul style="list-style-type: none"> ▪ Interviews ▪ Satisfaction surveys ▪ Website and newsletters ▪ Enquiry hotlines
Shareholders and investors	<ul style="list-style-type: none"> ▪ Investor meetings and conference calls ▪ Annual and interim reports ▪ Circulars/announcements/notices/publications ▪ Website (investor relations)
Business partners (including suppliers, contractors and travel agencies)	<ul style="list-style-type: none"> ▪ Phone interviews ▪ Audits and assessments ▪ Regular meetings
NGO partners	<ul style="list-style-type: none"> ▪ Phone interviews ▪ Corporate social responsibility activities

Materiality Assessment

Stakeholder input is crucial to shaping our roadmap and strategies towards sustainable development and operations. To prepare this report and our sustainability approach, we have invited a third-party consultant to engage our internal and external stakeholders to seek their views. Stakeholders were engaged through surveys and interviews. The results were used to perform the materiality assessment that highlights issues which stakeholders consider as important.

Materiality Matrix



ESG Topics Considered

* The issues highlighted below are considered as a high priority to the business and our stakeholders.

<p>Environmental</p> <ul style="list-style-type: none"> 1. Energy 2. Greenhouse gas emissions 3. Waste 4. Water 5. Materials 6. Biodiversity 	<p>Employment and Labor Practices</p> <ul style="list-style-type: none"> 7. Employee relations 8. Employee engagements 9. Occupational health and safety 10. Employee training and career development 11. Diversity and equal opportunity 12. Child and forced labor
<p>Operating Practices</p> <ul style="list-style-type: none"> 13. Customer health and safety 14. Customer data privacy 15. Customer satisfaction 16. Supply chain management 17. Anti-corruption 	<p>Community</p> <ul style="list-style-type: none"> 18. Community investment

Our Environment

Environmental Management

We recognize that our business is inseparable from the environment and a thoughtful approach is required when managing natural capital to succeed with long-term sustainability. Our environmental efforts focus on reducing energy consumption, greenhouse gas emissions and waste. We also strive to conserve water resources.

Our environmental policies, strategies and programs are led and overseen by our Marine Operations leaders. All operations and departments are required to adhere to the environmental policies, which shows our dedication to the protection and preservation of the environment. Our Environmental Management System identifies and manages our environmental risks throughout our diverse business environment. With the goal of long-term sustainability, we continuously seek improvements in technologies and strategies to better manage our impact on the environment.

Energy and Emissions

Energy and emissions are critical aspects that have high priority in our environmental management agenda. We recognize the importance of energy conservation and strive to enhance our energy efficiency without compromising our customers' experience.

In our operation, fuel for fleets is the primary source of our energy consumption and accounts for the majority of greenhouse gas emissions. Hence, we take proactive measures to reduce fuel consumption and minimize the negative impact contributing to global warming and climate change.

Star Cruises - SuperStar Virgo Program

The Alfa-laval Pure Dry purifiers is installed into the fuel oil system, which helps to recover reusable fuel from waste fuel oil.

The purifier separates the fuel oil from the oily water in the waste tank, and purifies the fuel oil so that it can be returned to the fuel oil bunker tank for reuse.

The environmental friendly technology is estimated to save approximately 5 metric tons of fuel every week, which in turns means avoiding the emission of 313 kg of sulphur oxides and 4.15 kg of carbon dioxides.

Besides replacing normal lighting with LED lighting systems last year, we have implemented more behavior-directing policies to reduce energy consumption. For example, lights should be turned off whenever no one is using the room; and curtains are lowered in balcony cabins and restaurants to maintain a comfortable ambience. The effects of these policies greatly rely on the cooperation of employees and customers, which we have encouraged and will continue to emphasize.

GREENHOUSE GAS EMISSIONS (GHGs)	Unit	Total
Total GHG Emissions	Metric Tons CO2e	672,773
Direct GHG Emissions	Metric Tons CO2e	650,482
Indirect GHG Emissions	Metric Tons CO2e	22,290
AIR EMISSIONS	Unit	Total
Ship Ozone Depleting Substances (ODS) Emissions	Kg CFC-11e	1,148
Total Sulfur Oxides (SOx) Emissions	Metric Tons	9,544
Total Nitrogen Oxides (NOx) Emissions	Metric Tons	13,271
Total Particulate Matter (PM2.5) Emissions	Metric Tons	245
Volatile Organic Compounds (VOC)	Kg	114,454
ENERGY & ELECTRICITY	Unit	Total
Total Purchased Electricity	MWh	32,041
District Heating Consumption	MWh	7,529
Liquefied Natural Gas	GJ	240,135
Ship Fuel Consumption	Metric Tons	274,217
Diesel Oil	Liter	163,658
Total Energy Consumption	GJ	11,999,340
Energy intensity	GJ/Employee	772

Water Management

We greatly value the importance of efficient water consumption in each of our cruise ships and shipyards. Water conservation-friendly designs and technologies are incorporated into our facilities to gain the most from every drop of water used. Water conservation messages are promoted to our customers and employees through constant reminders and notices whenever possible.

In particular, we have upgraded the water conservation-friendly facilities on Star Cruises, including sink aerators and low-flow showerheads in crew and customer rooms. These facilities reduce unnecessary water consumption while providing the same quality experience to users without any compromise. The system is estimated to save approximately 50 metric tons of fresh water in total every month.

In all of our cruise ships, water is collected and recycled from air conditioning condensation. The water collected is then stored in technical tanks for laundry and washing purposes. The practice is estimated to collect around 40 to 80 metric tons of condensate water every day, replacing the use of precious fresh water resources.

On the other hand, contaminated water has a significant negative impact on the entire ocean system and marine life. We comply with all regulations on wastewater discharge for marine operations imposed by governments around the world. A number of environmental friendly

water treatment technologies have been adopted in different lines of our cruise operations. Wastewater purification systems and bilge water treatment systems are installed in all cruise liners to treat and clean grey water and oily bilge prior discharge respectively. We are also committed to abiding by all respective laws and regulations in the jurisdictions that we operate in, as well as the International Convention for the Prevention of Pollution from Ships (MARPOL).

PORTABLE WATER	Unit	Total
Total Water Consumption	Metric Tons	1,788,995
Water Purchased	Metric Tons	623,760
Water Produced	Metric Tons	1,165,235

Waste Management

A large amount of waste is generated onboard during our cruise operation, and thus we try to incorporate the best waste management practices into our value chain from procurement to the end users' experience. During the procurement process, environmental considerations are integrated into the selection criteria, where suppliers offering eco-friendly products are given higher priority and advantages.

We also have a well-established waste management plan for all our cruises. All cruises are required to sort all recyclable wastes, including paper, aluminum cans and food waste, and scrap metals. These materials are further handled by third-party vendors for recycling.

All employees are required to pay attention to the high degree of waste separation, and regular awareness training is provided. All the waste collected is disposed of by external service providers.

WASTE DISPOSAL - FLEET	Unit	Total
Total Waste	m ³	69,133
Hazardous Waste	m ³	4,749
Non-Hazardous Waste	m ³	64,384

WASTE DISPOSAL - SHIPYARDS	Unit	Total
Total Waste	Metric Tons	4,548
Hazardous Waste	Metric Tons	183
Non-Hazardous Waste	Metric Tons	4,365

During the reporting period, we complied with the relevant laws and regulations that have a significant impact on the Group, in relation to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.

Our People

Employment

The Group focuses on developing a high performing team with respect, diversity and excellence as core values. Employees are the cornerstone of our business success, as we rely on them to deliver exceptional value to our customers and stakeholders. We strive to attract, develop and retain our talents by creating optimal career opportunities and competitive remuneration incentives to cultivate people with suitable characteristics.

As a global leisure entertainment and hospitality company, we recruit employees from many different countries. Therefore, diversity and inclusion are a component of the Group. We are committed to providing a fair and harmonious working environment in which our employees can realize their full potential and excel in their roles. Discrimination is not tolerated, including discrimination based on gender, race, age, religion and other characteristics under the protection of relevant laws. Reasonable accommodations are provided for our employees, especially those with known physical and mental limitations. Use of child labor and forced or compulsory labor is prohibited in the Group.

NUMBER OF EMPLOYEES BY GENDER	
Male	10,223
Female	5,330
Total	15,553

NUMBER OF EMPLOYEES BY AGE	
30 or below	7,989
31-40	3,877
41-50	2,167
51 or above	1,520

Training and Development

The Group aspires to develop and grow with our employees and has long invested in both work-related training and the personal development of our human capital.

All new employees are required to attend an orientation program, which includes safety orientation, covering useful information that assists them with the start of their career in the Group. Employees can also refer to the Group's policies through our internal online platform, Starnet. Job-specific and on-the-job training is also provided by relevant departments based on the skills required for different positions when necessary.

Apart from training regarding the job nature, we have organised 18 Health and Wellness sessions that are related to stress management and office exercise in 6 shore offices to show our care for our employees' wellness and health. Training on earthquake awareness, leadership, management and personal development, is open to all employees to join.

Workplace Safety and Health

The Group treats workplace safety as our first priority. We carefully monitor and manage inherent safety risks through different measures.

A comprehensive Safety, Health and Environmental Protection Policy is in place to oversee work-related health and safety. Furthermore, our Safety Management System identifies the safety responsible personnel within the organization and analyses potentially unsafe working conditions, procedures and practices. In case of emergency, a business continuity plan will be activated and the key personnel in each department will carry out specific procedures to cope with the situation. We have also established safeguards against emergency situations. A detailed investigation will be undertaken whenever an accident happens, and necessary corrective actions will be put in place immediately to prevent reoccurrence.

To maintain workplace safety, we executed periodic safety walkthroughs, which resulted in zero fatal accidents in the reporting year. We also conducted regular fire and emergency evacuation drills in our shore office to familiarize employees with escape routes in case of emergencies. During evacuation practices, our safety managers provide briefings on the exercise and "DOs & DON'Ts" to raise staff's safety awareness. In addition, periodic inspections of equipment were carried out to ensure that all safety equipment was in good condition, including fire extinguishers, fire exits, fire hose cabinets, emergency lights and trauma bags. Employees can also access the "Emergency Response Plan" anytime through our internal online platform, Starnet.

To protect employees against influenza, we provided a Seasonal Flu vaccine program for our shore office employees during the year.

During the reporting period, we complied with the relevant laws and regulations that have a significant impact on the Group, in relation to providing a safe working environment and protecting employees from occupational hazards.

Employee Wellbeing

The Group promotes the well-being of our personnel and promotes a culture of work-life balance. Every year, we have dedicated resources to employee benefits and engagement activities. We offer employees personal life and medical insurance coverage. An Employee Assistance Program (EAP) conducted by a professional third-party company provides counselling services for our employees to assist them with personal challenges. Our employees also receive exclusive benefits including cruise discounts as we believe our employees deserve the opportunity to take vacations with their family and friends.

The Group is proud to reward our employees with various awards and recognition. We recognize the Achievers of the Month and Achievers of the Year to reward our staff with outstanding performance and we also have the Loyalty Service Award to reward the contributions of loyal staff that have served for more than 5 years.

Our Services

Our Customers

The Group focuses on providing world-class services and experiences to our valued customers.

We are dedicated in protecting customers' safety. Our Safety Management System governs on how we provide a safe physical environment for our customers and ensure that they are well-informed in case of emergencies.

We develop our relationship with customers through long-term innovation, and attentive customer services. To ensure continuous improvements in our services, we provide regular training to our employees and we employ 'mystery shopper' scheme to periodically examine our service quality by providing detailed reports and data for all areas of operation. All cruise lines have standards in place to address customer complaints and disputes, such as lost or damaged luggage and operational schedule amendments, medical related and other issues that may arise for which we ensure, fair assistance is extended to each concern customer, rebooking, refunding or compensation will be provided when deem reasonable.

An online customer feedback form is provided regularly to monitor and evaluate the overall cruise service. A systematic handling procedure has been formulated to process comments collected from the feedback form. Both positive and negative opinions will be forwarded to the relevant departments for further action or consideration.

We value our customers' rights to privacy and take such issues seriously. We comply with all relevant laws and regulations, including Hong Kong's Personal Data (Privacy) Ordinance. According to our Privacy Policy, we will only collect personal customer data when necessary and will not disclose the collected data to any third party for direct marketing without customer consent. In 2017, no substantiated complaints regarding breaches of customer privacy or losses of customer data from outside parties or regulators were received.

During the reporting period, we complied with the relevant laws and regulations that have a significant impact on the Group, in relation to health and safety, advertising, labelling and privacy matters relating to products and services provided.

Supply Chain Management

With our worldwide operations, supplier diversity is essential. We are committed to increasing our influence on the value chain and creating long-term beneficial relationships with our suppliers.

The performance of approved suppliers is monitored on a continuous basis. Misconduct can result in a warning letter or termination of contract depending on the severity of the issue.

To develop a more sustainable supply chain, priority is given to suppliers providing environmental friendly products. Considerable effort has been spent on supporting sustainable seafood. During the reporting year, all seafood served on Crystal Cruises was from sustainable sources. Biodegradable tableware is purchased for some of our hospitality services, paints with eco-friendly labels are used for part of our cruise coating, and phosphorus-free laundry chemicals are used fleet-wide on Crystal Cruises to minimize the impact on the environment. Furthermore, all our cruise lines and worldwide offices have purchased environmental friendly paper products, which are Program for the Endorsement of Forest certification (PEFC) certified, to ensure the sources are legal, traceable and environmentally sustainable.

NUMBER OF SUPPLIERS BY GEOGRAPHICAL REGION	
Hong Kong	790
US	581
Germany	1,183
Mainland China	534
Singapore	391
Malaysia	470
Others	1,214
Total	5,163

Our Community

Care for Our Community

Taking care of the wellbeing of our stakeholders is one of our core beliefs in maintaining long-term and sustainable growth. With our long history in Asia and other parts of the world, we are committed in giving back to the community in various regions. We work with local organizations and provide resources in order to reinforce youth education and promote health, wellness and green messages.

The Company also received the “10 Years Plus Caring Company Logo” and the “Hong Kong Corporate Citizenship Award”.



Youth Development

Education and supporting youth development is always the key to long-term success for society. In this regards, donations were made to the Tung Wah Group Hospitals’ Student All-rounded Development Fund to support its primary and secondary education services, creating a number of academic and extracurricular opportunities for the younger generation. Dream Cruises also co-organised the second Charity Voyage on board to help Tung Wah Group Hospitals raise funds for its Student All-rounded Development Fund. In this particular event, more than 100 patrons cruised on Genting Dream and made generous donations during their 3-day-2-night cruise.

Apart from primary and secondary education, we also supported charity events organised by the Asian University for Women, Board Game Competition by the Samaritan Befriender Hong Kong and Singapore Children Society's Walk for Our Children. Donations were made enabling our Company to further promote youth development.



Dream Cruises co-organised the Charity Voyage with Tung Wah Group Hospitals to raise funds for the Student All-rounded Development Fund.

Health and Wellness

Additionally, we have donated cabins as prizes for Mount Miriam Hospital in Malaysia and Pok Oi Hospital in HK.

We continuously support community health and wellness through partnership and co-organization of various events with non-governmental organizations.

In October, Genting Hong Kong Limited supported the Breast Cancer Awareness Month in Singapore, and conducted a breast cancer awareness talk for our passengers and staff.



We supported the Breast Cancer Awareness Month in October 2017 to raise public awareness on breast cancer in Singapore.

Environment

Apart from integrating environmental considerations into our daily operations, we are eager to promote the collective efforts needed to combat climate change and other environmental issues. This year, we have support the Penang International Green Carnival 2017 through donations to raise public awareness of climate change.

About This Report

Reporting Standards

The ESG Report was prepared in accordance with the ESG Reporting Guide set out in Appendix 27 of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (HKEx). It is reported in compliance with the “comply or explain” provisions and on the “recommended disclosures” of the ESG Reporting Guide.

Reporting Scope and Period

The scope of this report focuses on our core competence business of Star Cruises, Dream Cruises and Crystal Cruises. It also covers the two shipyards located in Germany, namely Lloyd Werft and MV Werften.

This report covers our status on environmental, social and governance issues from 1 January 2017 to 31 December 2017, unless otherwise specified.

Accessibility of the Report

For the convenience of our investors and other stakeholders, the report is available on the website of the Company and the Hong Kong Stock Exchange in both Traditional Chinese and English.

Board Approval

This report was approved by the Company’s board of directors on 29 March 2018.

Appendix – HKEx ESG Reporting Guide Content Index

Indicators	Section/ Statement	
A. Environmental		
Aspect A1: Emissions	<p>General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.</p> <p>KPI A1.1 The types of emissions and respective emissions data.</p> <p>KPI A1.2 Greenhouse gas emissions in total (in Metric Tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).</p> <p>KPI A1.3 Total hazardous waste produced (in Metric Tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).</p> <p>KPI A1.4 Total non-hazardous waste produced (in Metric Tons) and, where appropriate, intensity (e.g. per unit of production volume, per facility).</p> <p>KPI A1.5 Description of measures to mitigate emissions and results achieved.</p> <p>KPI A1.6 Description of how hazardous and non-hazardous wastes are handled, reduction initiatives and results achieved.</p>	<p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p>
Aspect A2: Use of Resources	<p>General Disclosure Policies on the efficient use of resources, including energy, water and other raw materials.</p> <p>KPI A2.1 Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).</p> <p>KPI A2.2 Water consumption in total and intensity (e.g. per unit of production volume, per facility).</p> <p>KPI A2.3 Description of energy use efficiency initiatives and results achieved.</p>	<p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p> <p>Our Environment</p>

	KPI A2.4 Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	Our Environment
	KPI A2.5 Total packaging material used for finished products (in Metric Tons) and, if applicable, with reference to per unit produced.	Packaging materials used for finished products are not material to our Group
Aspect A3: The Environment and Natural Resources	General Disclosure Policies on minimizing the issuer's significant impact on the environment and natural resources.	Our Community
	KPI A3.1 Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	Our Community
B. Social		
Employment and Labor Practices		
Aspect B1: Employment	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	Our People
Aspect B2: Health and Safety	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	Our People
Aspect B3: Development and Training	General Disclosure Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	Our People
Aspect B4: Labor Standards	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labor.	Our People
Operating Practices		
Aspect B5: Supply Chain Management	General Disclosure Policies on managing environmental and social risks of the supply chain.	Our Services

Aspect B6: Product Responsibility	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	Our Services
Aspect B7: Anti- corruption	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	Our Sustainability Approach
Community		
Aspect B8: Community Investment	General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	Our Community



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HONG KONG

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