YEAR AT A GLANCE

JAN - MAR

New Scheme of Control Agreement comes into effect on 1 January 2019 for a period of 15 years from 2019 to 2033.

Strategic Asset Management and Operational Support Applications (SAMOSA), a new IT landscape that will enhance productivity, is rolled out in January 2019.

Jan

Feb



"Inno Hub", an online collaborative platform, is launched to encourage innovation across the company, and facilitate idea and experience sharing among colleagues. Many innovation initiatives, for example remotely operated underwater vehicles within Lamma Power Station for the inspection of submerged structures, have helped improve safety and efficiency.



"My HKE", which disseminates corporate news and employee-related information, is launched to enhance communication and engagement between employees and the company.

CARENJOY

Mar



In support of the Government's efforts, we register as a dementiafriendly organisation and incorporate education about dementia prevention into our CARENJOY programme.

APR - JUN



The HK Electric Smart Power Gallery opens to the public to promote energy efficiency, renewable energy and a low-carbon lifestyle.



Ten outstanding Smart Power Ambassadors are recognised for their efforts in promoting energy efficiency and spreading green messages in the community at the annual U3A completion ceremony.



Celebrating its 15th anniversary, HK Electric volunteers team pledges to diversify its service above and beyond its ongoing focus on elderly care and environmental protection.



We take part again in the Belt and Road Advanced Professional Development Programme for senior professionals from 12 countries and regions attending lectures by our senior engineers and visiting our facilities to understand how we deploy technology to enhance network reliability.



To take forward the offshore LNG terminal project, we enter into a long-term contract with Shell Eastern Trading (Pte.) Ltd. for LNG supply and sign an agreement with Mitsui O.S.K. Lines, Ltd. to hire an FSRU vessel.

Apr

May

Jun

YEAR AT A GLANCE

JUL - SEP

Jul



Happy Green Campaign presents its first mini-movie "Happy Green Today for Tomorrow" to promote energy efficiency and a low-carbon lifestyle.

"Smart Power Services", a suite of funds and schemes, is rolled out to help the community go greener. The Smart Power Building Fund subsidises 83 building improvement initiatives while the Smart Power Care Fund provides electrical appliances and offers subsidies to more than 1,100 underprivileged families during the year.



Aug

58 renewable energy systems are installed at customer premises over the year and connected to our grid to receive payment under the Feed-in Tariff Scheme. Renewable Energy Certificates with our entire stock of over 2 million units of green electricity are fully subscribed.



Sep



In line with our plan to systematically migrate from coal-fired to gas-fired generation to meet the Government's fuel mix target, HK Electric signs agreement for construction of a new gas-fired combined-cycle generating unit (L12) for commissioning in 2023.

We respond to the Hong Kong's "Long-term Decarbonisation
Strategy Public Engagement". Our response outlines the different potential options that Hong Kong may consider to achieve a decarbonised city in particular those for the electricity generation sector.

OCT - DEC



L10, the new gas-fired generating unit, achieves two key milestones of "First Firing" and "Synchronisation" during the year for commissioning in February 2020.



Oct

Nov

'Elsie', our new virtual customer service assistant, provides 7 x 24 general enquiry services to our customers through natural language processing technologies.



The Hong Kong Management Association presents us with the "2018/19 Hong Kong Sustainability Award" and "Special Recognition for Innovation" in recognition of our commitment to these two facets of operations.



A pilot project for smart meters with Advanced Metering Infrastructure (AMI) is successfully implemented. A contract for mass deployment of smart meters commencing from 2020 is awarded after a tendering process.

Dec



2020 tariff adjustments are announced together with a series of relief measures such as dining coupons for the underprivileged to help the city's SMEs and small catering establishments mitigate the impacts of social unrest.