

FAQs from Our Shareholders

Throughout the year, we receive a range of pertinent questions from our shareholders, many of these are very relevant to our business which readers of our Annual Report may be interested in. These topics are covered in various sections of our Annual Report.

Topics	Sections
1 Group – Major focus: The potential impact from COVID-19 on various business units, the dividend policy and dividend prospects, funding requirements, cash flow management and capital structure	<ul style="list-style-type: none"> ● Chairman's Statement (page 14) ● CEO's Strategic Review (page 18) ● Shareholder Value (page 23) ● Financial Review (page 28) ● Business Performance and Outlook (page 42) ● Capitals (page 74)
2 Hong Kong – Outlook on earnings and cash flow under the Development Plan	<ul style="list-style-type: none"> ● Business Performance and Outlook – Hong Kong (page 44) ● Capitals – Financial Capital (page 76)
3 Hong Kong – Impact from tariff freeze for 2021 / status of the new gas-fired generation unit and offshore LNG terminal	<ul style="list-style-type: none"> ● Chairman's Statement (page 14) ● CEO's Strategic Review (page 18) ● Business Performance and Outlook – Hong Kong (page 44) ● Capitals – Financial Capital (page 76) ● Risk Management Report (page 146)
4 Mainland China – Earnings contribution outlook of Yangjiang Nuclear / performance of coal projects / subsidy payment situations for renewable projects	<ul style="list-style-type: none"> ● Business Performance and Outlook – Mainland China (page 51) ● Capitals – Natural Capital (page 102) ● Risk Management Report (page 146)
5 India – Progress of potential investment in transmission assets and renewable energy projects	<ul style="list-style-type: none"> ● CEO's Strategic Review (page 18) ● Business Performance and Outlook – India (page 58) ● Capitals – Manufactured Capital (page 82) ● Capitals – Natural Capital (page 102)
6 Australia – Wholesale price outlook / operation status of generation fleet / impact of reregulation of retail electricity pricing / ongoing competition / potential projects to address intermittent supply and volatility	<ul style="list-style-type: none"> ● CEO's Strategic Review (page 18) ● Financial Review (page 28) ● Business Performance and Outlook – Australia (page 66) ● Capitals – Manufactured Capital (page 82) ● Risk Management Report (page 146)
7 Group – Impact on CLP's new decarbonisation actions related to government's goal to achieve carbon neutrality for Hong Kong by 2050 and for China by 2060	<ul style="list-style-type: none"> ● Chairman's Statement (page 14) ● CEO's Strategic Review (page 18) ● Business Performance and Outlook – Hong Kong (page 44) ● Business Performance and Outlook – Mainland China (page 51) ● Capitals – Natural Capital (page 102)