

HIGHLIGHTS OF THE YEAR 2000

January

Millennium Six-Star Services

Towngas initiated the Millennium Six-Star Services to enhance customer value and convenience.



February

Establishment of DCFT

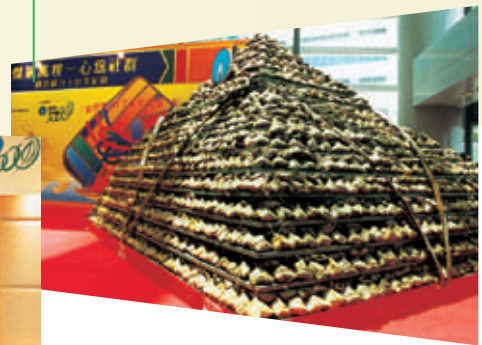
Towngas set up the District Council Focus Teams to enhance direct communications with the 18 District Councils so as to better understand our customers' needs.



May

Wrapping Rice Dumplings for the Community

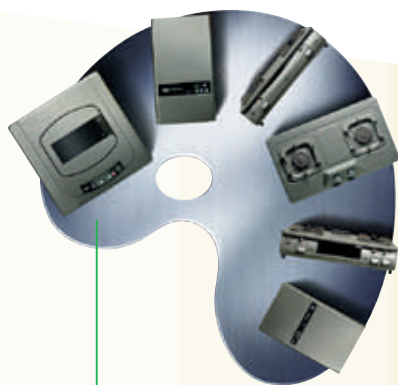
Over 10,000 dumplings were stacked up to form a giant dumpling which set a new Guinness Record. The dumplings were later delivered to the elderly living in public housing estates.



March

ISO 14001 Certification

Towngas Managing Director, Alfred W K Chan (right) received the ISO 14001 certificate from Robert Law, JP, Director of Environmental Protection.



January

Millennium Products

Towngas introduced a range of high quality gas appliances with a titanium look to celebrate the new millennium.

June

Launch of iCare

Following the inauguration of the iCare portal in June, iCare Internet service on TV was launched in August.