

JANUARY**Multi-media bus terminus unveiled**

KMB unveiled Hong Kong's first multi-media Customer Service Centre at Sha Tin Central Bus Terminus, the nucleus of Sha Tin's transport services.

Conversion to Ultra Low Sulphur Diesel

All the buses of KMB, LWB and SBH began to use ultra low sulphur diesel. This was a milestone of the Group in operating the largest bus fleet powered by a green fuel in Asia-Pacific.

APRIL**Fulfilment of tender commitments**

In accordance with the implementation programme, KMB successfully launched all new bus routes encompassed in its successful tender for the Tin Shui Wai (North) region.

MAY**Bus and ferry services for Ma Wan Island**

Park Island Transport Company Limited, a 65% owned subsidiary of the Group, entered an agreement with Sun Hung Kai (Ma Wan) Transport Company Limited for the provision of bus and ferry services to Ma Wan Island in late 2002.

**Launch of Hong Kong's first EURO III bus**

The first bus equipped with EURO III engine in Hong Kong was deployed by KMB. A total of eight such buses joined the KMB fleet during 2001. All newly acquired buses will have this type of environment friendly bus engines.

JUNE**Listing of RoadShow Holdings Limited**

RoadShow Holdings Limited was separately listed on the Main Board of The Stock Exchange of Hong Kong Limited by the Group on 28 June 2001.

**Excellence in quality management**

The Hong Kong Management Association presented its 2001 Quality Award to KMB for its "enormous commitment to Total Quality Management".

JULY**KMB's 8,888th bus since 1933**

Continuing its bus fleet upgrade programme, KMB placed its 8,888th bus since 1933 into service.

**New air-conditioning system came on board**

A new state-of-the-art air conditioning system incorporating various new design features to ensure passenger comfort was launched. Such system will be standard equipment of KMB's new buses.

AUGUST

First Green Bus launched with Euro III engines

The KMB Green Bus equipped with the Euro III environment friendly engine and a special metallic green coloured livery to promote environmental protection was introduced.

OCTOBER



All KMB bus-stops named and coded for customer convenience

Each of KMB's 4,000 bus-stops was given Chinese and English names to make it easier for passengers to identify boarding and alighting locations.

NOVEMBER

KMB chosen as one of the best employers in Hong Kong

KMB was selected as one of the "Best Ten Employers in Hong Kong" in a study sponsored by the Asian Wall Street Journal, the Far Eastern Economic Review and Hewitt Associates.



KMB recognised by the Government for its excellence in human resources management

KMB received the "Good People Management Award 2001" from the Labour Department of the HKSAR Government in recognition for the Company's excellence in human resources management and harmonious labour relations.

Two Awards won by KMB's website

KMB's website was named as one of the "10 Healthy Websites" by the HKSAR Government's TV and Entertainment Licensing Authority; it also won the Hi-Tech Web Awards 2001.

NOVEMBER

2000 Annual Report of the Group gained local and international recognition

The Group's 2000 Annual Report won a Bronze Prize in the "General" category of the 2001 HKMA Best Annual Reports Awards organised by the Hong Kong Management Association and a Gold Winner Award in the "Gas Distribution, Transport & Transmission" category of the World's Best Annual Report Awards of 2001 International ARC AWARDS.

Sha Tin Depot achieved ISO 14001 certification

In upholding KMB's commitment to adhere to the highest possible standards of quality and environmental management, the Sha Tin Depot was ISO 14001 certified.

First air-conditioned bus waiting lounge

KMB announced plans for providing two air-conditioned bus waiting areas to enhance passenger comfort at the Lam Tin MTR Station Bus Terminus, the first such facility in Hong Kong.

DECEMBER

KMB's productivity improvement received highest official recognition

KMB won the "2001 Hong Kong Awards for Services: Productivity (Grand Award)", organised by the Hong Kong Productivity Council.

Route T1 launched to serve both tourists and local travellers

KMB introduced a Sight-seeing Circular Route, T1, for tourists and local travellers to take a tour around Kowloon's famous spots, experiencing Chinese culture, as well as enjoying glorious shopping opportunities along the way.

Introduction of four more bus-bus interchange packages and enhancement of three existing packages

With these packages covering 55 KMB bus routes, passengers from urban Kowloon, Tai Po, North District, Tseung Kwan O, Sha Tin, Tuen Mun, Kwai Tsing and Tsuen Wan may enjoy a maximum discount of up to 50 per cent on bus fares.