Contents

| è |
|---|
| |

- **3** Financial Highlights
- 4 Milestones
- **6** Corporate Information
- 7 Biographical Details of Directors and Senior Management
- 14 Chairman's Statement
- 19 Open Dialogue with the Company's Senior Management
- **22** Corporate Governance
- 28 Business Review
- **40** Financial Review
- 47 Human Resources Development andCorporate Social Responsibility
- **49** Report of the Directors
- 60 Notice of Annual General Meeting
- 63 Auditors' Report
- 64 Consolidated Profit and Loss Account
- 65 Consolidated Balance Sheet
- **67** Balance Sheet
- 68 Consolidated Statement of Changes in Equity
- 69 Consolidated Cash Flow Statement
- 73 Notes to the Accounts
- **116** Supplementary Information for ADS Holders
- **125** Financial Summary
- **127** Glossary

