

→ 2003

JANUARY

→ The Government requested the Company to proceed with the planning of the South Island Line together with further planning of the West Island Line Phase 1.

FEBRUARY

→ The Company won a CIO (Chief Information Officer) Award from CIO Asia, a regional magazine for information executives. The awards honour Asian enterprises that have effectively leveraged information technology to deliver tangible strategic business values to their operations. The Company was the only Hong Kong company named for the CIO Awards 2003.

→ The Company was selected for the Review of the Feasibility Study for Hangzhou Metro Line One, a 52 km urban metro serving the city centre of Hangzhou, one of the most scenic tourist attractions in China. The Review will enhance the planning of route alignment, station locations, rolling stock and other railway systems to be used, as well as future operations for the new line.

MARCH

→ The Company achieved ISO 14001 certification for the Environmental Management System in our operations and project divisions in recognition of our commitment to responsible environmental management.

→ The Company successfully completed its first ever US cross border leasing transaction, utilising the Airport Express and some of the MTR Lines trains.

APRIL

→ MTR published its second Corporate Sustainability Report on its website on Earth Day, 22 April 2003.

→ Completion of station renovation for retail zones in Prince Edward Station.

→ 50,000 gift packs were specially dedicated to frontline medical staff who fought bravely against SARS. More than HK\$500,000 was raised from sales of these gift packs in our shopping centres.

**MAY**

→ The Company entered into a Memorandum of Cooperation with the Shenzhen Planning Bureau to extend its consultancy service for the construction of Shenzhen Metro Line 4, which stretches 16.4 km from Shenzhen Culture Centre to Longhua New Town, serving Futian and Baoan Districts.

JUNE

→ Construction of the first fully integrated MTR/Kowloon-Canton Railway Corporation (KCRC) station with shared underground concourse was completed at Nam Cheong.

→ TraxComm Limited, a wholly-owned subsidiary of the Company, announced the inauguration of its wholesale bandwidth services offering a low capital cost option for retail telecommunication service providers in Hong Kong.

→ A new entrance at Kowloon Tong Station was opened for public service, three months ahead of schedule.

→ The Company successfully launched a HK\$500 million 15-year note with an annual coupon of 4.9%, the single largest 15-year bond in the Hong Kong dollar market.

JULY

→ Dr. Raymond Ch'ien Kuo-fung was appointed Non-Executive Chairman.

01 → The Company's Sustainability Report 2001 won the first Best Environmental Reporting Award by the Association of Chartered Certified Accountants (ACCA) in recognition of its outstanding performance in environmental reporting.



2003 →



→ Practical completion certificate issued by architects for Two International Finance Centre at Hong Kong Station.

AUGUST

02 → Refurbishment work to two entrances at Mei Foo Station, being part of the Mei Foo Interchange project to provide better passenger transfer between MTR and KCRC's West Rail was completed and opened for public use.

→ Completion of station renovation for retail zones in Wan Chai and Tsing Yi stations.

03 → Renovation of shops in concourse and opening of new shops at the new addition of Mong Kok Station.

SEPTEMBER

→ A new entrance was opened at Mong Kok Station to provide the public with a weatherproof walking environment between MTR and KCRC in Mong Kok.

OCTOBER

→ MTR received the ASTD BEST Award from the American Society for Training and Development in recognition of its efforts in "Building talent Enterprise-wide for business Success with a Through-and-through learning culture".

04 → The Company in conjunction with Octopus Cards Ltd. secured a series of contracts to produce an e-ticketing system for public transport in the Netherlands, marking a major milestone in the export of Hong Kong expertise and technology to the international market.

NOVEMBER

05 → The Company signed the overall project agreement with the Government for the Tung Chung Cable Car project, as well as the entrustment agreements for the related works at Ngong Ping, including a landscaped piazza and a public transport interchange.

06 → The Company was accredited as a "Platinum Approved Employer" by ACCA in recognition of our support and development of professional staff.

→ Operations Division was granted an Integrated Management System (IMS) certificate to recognise our achievement in continuing compliance with ISO 9001:2000 and ISO 14001:1996, and full compliance with OHSAS 18001:1999.

DECEMBER

→ C K Chow was appointed Chief Executive Officer.

07 → Nam Cheong Station and Mei Foo Interchange Subway were opened for public service to provide passengers with a seamless transfer between MTR and West Rail.

→ MTR achieved a record Sunday patronage of over 2 million passengers on 21 December 2003 and a record Christmas Eve patronage of 3.22 million passengers.

→ A new iCentre at Prince Edward Station was opened to provide free internet access service for passengers.