## Creating Value through Service Excellence.

Ever since its establishment, Zhejiang Expressway has never departed from the conviction that it operates a people business. We put relentless efforts in continuously enhancing the facilities of our expressways and their ancillary services, with a view to creating comfortable, safe and highly efficient travel conditions to our expressway users. We have the conviction that only through providing high-quality services to satisfy our expressway users' needs will we be able to ensure continued growth of our business, thereby creating maximum value for our shareholders.

At Zhejiang Expressway, the management and staff share the same value: *Service* is our mission, *Excellence* is our standard. Together, we work toward *Creating Value* for our expressway users, our business partners, our shareholders and our community.