## **CONTENTS**

- 02 Number of Cities Covered by the Group's Network
- 03 Four-year Financial Highlights
- 04 Milestones
- 06 Awards
- 09 Chairman's Statement
- 12 Management Discussion and Analysis
- 33 Directors and Senior Management
- 35 Corporate Governance Report
- 42 Corporate Information
- 44 Report of the Directors
- 52 Audit Committee's Report
- 53 Report of the Auditors
- 54 Consolidated Income Statement
- 55 Consolidated Balance Sheet
- 56 Consolidated Statement of Changes in Equity
- 57 Consolidated Cash Flow Statement
- 59 Balance Sheet
- 60 Notes to Financial Statements