CORPORATE MILESTONES 2007

JAN

APPOINTMENT OF NEW MANAGING DIRECTOR OF KMB AND LWB

To pave the way for Mr John Chan Cho Chak's retirement in April 2008, the Board promoted Mr Edmond Ho Tat Man as the Managing Director of KMB and LWB with effect from 1 January 2007.

FEB

KMB WON CUSTOMER SERVICE EXCELLENCE AWARD

KMB won the Bronze
Award in the Individual
Category of the
Customer Service
Excellence Award
2006 organised by the
Hong Kong Association
for Customer Service
Excellence. The award
recognised KMB's advanced technology,
with which up-to-date and instant
bus service information can be provided to
customers at its customer service counters.

MAY

KMB RECOGNISED FOR EXCELLENCE IN ENVIRONMENTAL MANAGEMENT

KMB's depots, namely Kowloon Bay Depot, Lai Chi Kok Depot, Sha Tin Depot and Tuen Mun Depot, were certified by the Hong Kong Q-Mark Council of the Federation of Hong Kong Industries as meeting the prescribed Hong Kong Green Mark Standard in respect of the provision of franchised bus services, as well as maintenance and repair of buses. The certification is in recognition of KMB's excellence in environmental management.

JUN

BBKT RANKED FIRST IN BEIJING GOVERNMENT SURVEY

Beijing Beiqi Kowloon Taxi Company Limited ("BBKT"), one of the Group's joint ventures on China Mainland, was ranked first among 132 Beijing taxi operators in a government survey on taxi service performance, reflecting its dedication to providing quality taxi services in Beijing.



KMB WON "PRC CONSUMERS' MOST FAVOURABLE HONG KONG BRANDS 2007" GOLD AWARD

KMB won the "PRC

Consumers' Most

Favourable Hong Kong
Brands 2007" Gold Award
in the Transportation and
Travel category, showing
KMB's popularity among
Mainland consumers.
The competition was
jointly organised by the China Enterprise
Reputation and Credibility Association
(Overseas) Limited and JUST Events

JUL

HANDOVER OF MANHATTAN HILL'S RESIDENTIAL UNITS

The handover of Manhattan Hill's residential units to the new owners commenced in July 2007. The responses of the new owners to the meticulous planning, deluxe finishing and design and world-class twin club house of the development were extremely positive. This development has set a new standard of elegant quality living in Kowloon.



AUG

KMB LAUNCHED FIRST BOUNDARY SERVICE

The first boundary service of KMB route no. B1, running between Yuen Long West Rail Station and Lok Ma Chau Spur Line Bus Terminus, was launched on 15 August 2007. This new route has enabled KMB to expand its bus service to meet the growing transport demand between Hong Kong and Shenzhen.



KMB WON THE 2007 CONTACT CENTER WORLD AWARD

In recognition of KMB's hotline as one of the best contact centres in the contact centre industry and its creativity in using advanced technology to enhance customer service, the customer service hotline of KMB won two World Gold Awards in the "Best Contact Center (Under 50 Agents)" and "Best Technology Innovation" categories of the Asia Pacific Region of the Contact Center World Awards 2007. A total of 61 countries competed for these awards.





KMB'S PUBLICATIONS RECEIVED APEX AWARDS

Two of KMB's publications, namely "KMB's Efforts in Environmental Protection" and "KMB 2006 Passenger Liaison Group Report", received the Grand Award and the Award of Excellence respectively in the Apex 2007 Awards for Publication Excellence. These awards testify to KMB's efforts in environmental protection and customer communication.



SEP

SUBMISSION OF APPLICATIONS FOR FARE INCREASE BY KMB AND LWB

On 7 September 2007, KMB and LWB submitted their applications to the Transport Department of the Government of the Hong Kong Special Administrative Region ("HKSAR Government") for a fare increase of 9.0% and 5.9% respectively. It is the first application for fare increase by KMB since December 1997 and the first time by LWB since its commencement of operations on 1 June 1997.

OCT

ANNUAL REPORT WON LOCAL AND INTERNATIONAL AWARDS

TIH's 2006 Annual Report won the Silver Award in the 2007 HKMA Best Annual Reports Awards Competition and two awards in the 2007 ARC International Awards – Silver Award for Written Text and Honors Award for Cover Photo/Design. These awards recognised the Group's commitment to good corporate governance and effective communication, as well as our efforts towards ensuring an excellent level of disclosure across all aspects of our businesses.



INTRODUCTION OF MULTI-SIDED AND ROTATING ROUTE INFORMATION BUS STOP PANELS



To facilitate passengers' search for route information at bus stops and to cope with the increasing number of bus routes crossing at a single bus stop, KMB introduced multi-sided and rotating route information bus stop panels to provide more space for route information display than the original panels.

NOV

TIH WON BEST CORPORATE GOVERNANCE DISCLOSURE AWARD

TIH was awarded the Gold Award of the 2007 Best Corporate Governance Disclosure Awards (Non-Hang Seng Index Category) organised by the Hong Kong Institute of Certified Public Accountants. This award was in recognition of TIH's dedication to maintaining high standards in corporate governance practices and disclosure as well as our

DEC

KMB OBTAINED GOLD WASTEWISE LOGO

commitment to excellence.

Over the years, KMB has implemented waste reduction plans and measures to avoid and minimise waste, as well as to collect and recycle recyclable materials. In 2007, KMB was once again awarded the "Gold WasteWise Logo" by the Environmental Protection Department of the HKSAR Government. Being the first public bus company in Hong Kong to receive such recognition, KMB is also one of the model members of the WasteWise Scheme.