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SERVICE EXCELLENCE

The Group's hallmark service excellence and dedication to continuous improvement are reflected in nearly ten years of ISO accreditation across the whole KMB organisation. In November 2008, Sun Bus Limited, the flagship of the Group's Non-franchised Transport Operations Division, also obtained ISO 9001:2000 certification for the provision of non-franchised bus services, the first commercial non-franchised bus company in Hong Kong to achieve such accreditation.