






Section A – Feedback on 2009 Annual Report

The Annual Report is a key document in the communication between us and our shareholders and other stakeholders.

- To enhance the quality of our annual reporting, please let us have your views, by circling the appropriate number below.

		Easy to understand?				Did this provide helpful information?			
		strongly disagree		strongly agree		strongly disagree		strongly agree	
	Values and Abilities								
3	Chairman's Statement	1	2	3	4	1	2	3	4
	Strategy								
7	CEO's Review	1	2	3	4	1	2	3	4
	Relationships								
11	Shareholders	1	2	3	4	1	2	3	4
18	Lenders	1	2	3	4	1	2	3	4
21	Customers	1	2	3	4	1	2	3	4
26	Employees	1	2	3	4	1	2	3	4
	Performance								
36	Hong Kong	1	2	3	4	1	2	3	4
40	Australia	1	2	3	4	1	2	3	4
45	Chinese Mainland	1	2	3	4	1	2	3	4
51	India	1	2	3	4	1	2	3	4
54	Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
	Economic Value								
58	Financial Review	1	2	3	4	1	2	3	4
	Outlook								
81	Hong Kong	1	2	3	4	1	2	3	4
82	Australia	1	2	3	4	1	2	3	4
84	Chinese Mainland	1	2	3	4	1	2	3	4
85	India	1	2	3	4	1	2	3	4
86	Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
	Process								
91	Corporate Governance Report	1	2	3	4	1	2	3	4
107	Risk Management Report	1	2	3	4	1	2	3	4
116	Audit Committee Report	1	2	3	4	1	2	3	4
118	Remuneration Report	1	2	3	4	1	2	3	4
	Financial Statements								
133	Financial Section	1	2	3	4	1	2	3	4
	Questions and Answers with CLP Management 	1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is:

(Please "✓" appropriate box)

Poor ☐

Fair ☐

Good ☐

Very Good ☐


Excellent ☐

3. Was there any additional information you expected to receive in the Annual Report? Please specify.

4. Do you have any question to be addressed in next year's Annual Report or answered on the "Frequently Asked Questions" section of the Company's website? If so, please ask.

5. Any other comments/suggestions?

Section B – Request for Additional Information

Our Annual Report identifies those areas where additional information, beyond that set out in the Report itself, is available through our website (www.clpgroup.com) or in other printed publications. 

You can get hard copies of that web information (if you do not have ready access to the Internet) and/or printed copies of our other publications by indicating as appropriate below:

Name of Shareholder(s)

Address

(Please "✓" appropriate box)

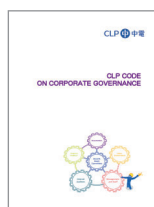
☐ Web Information Required

(Please specify which)

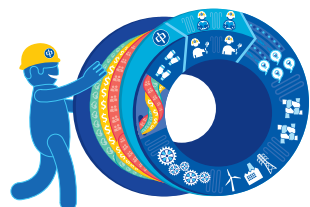
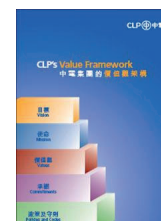
☐ 2009 Sustainability Report – In Essence



☐ CLP Code on Corporate Governance (2009 update)



☐ CLP's Value Framework



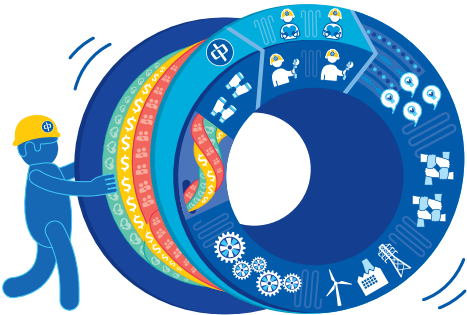
Please send your feedback to CLP Holdings Limited using the enclosed prepaid envelope; fax: (852) 2678 8390; or e-mail: cosec@clp.com.hk

CLP Holdings Limited

147 Argyle Street,
Kowloon, Hong Kong
Tel : (852) 2678 8111
Fax : (852) 2760 4448
www.clpgroup.com

Stock Code: 00002

This Annual Report is printed on environmentally friendly paper.



2010

2011

2012

.....

2020