

Managing sustainability issues across CLP's functions and geographical span can be challenging because of the different generation types, regulatory situations, and social settings. To ensure control robustness and to strengthen our competitiveness, we deploy and regularly upgrade a range of systems and processes, including corporate functions to assist us in achieving our goals.

## Sustainability Committee

CLP's Sustainability Committee is a Board level function which oversees CLP's position and practices on sustainability issues that affect shareholders and other key stakeholders. Appointed by the CLP Holdings Board of Directors, the Committee comprises of Executive Directors and Independent Non-executive Directors of the Board, Group Director – Carbon Ventures, and Director – Group Environmental Affairs.

The Committee reflects the Board's increased focus on managing the social, environmental and ethical risks and opportunities that CLP faces. Its key function is to ensure that these risks and opportunities are properly identified, and steps taken to address them. Recommendations from the Committee are available for the Board's consideration in setting the overall direction of the company.

Environmental Systems & Certifications	Country	Hong Kong				
	Facility	Black Point	Castle Peak	Penny's Bay	CLP Power Hong Kong	CLP Power Hong Kong
	Business Type	Power Generation	Power Generation	Power Generation	Power Systems	Marketing & Customer Services
	Environmental Management System	ISO 14001	ISO 14001	ISO 14001	ISO 14001	ISO 14001
	Continuous Emissions Monitoring Systems	✓	✓	Nil	Not Applicable	Not Applicable



## Facility Level Systems

Many of our functional groups utilise information technologies and management systems effectively.


### Information Technology

Information technology (IT) is crucial for us to be able to manage large volume of data amongst facilities. Our Group Information Reporting System and Group Safety and Health IT Platform are examples of how IT has enhanced the robustness of data, the dissemination of information, and online reporting from multiple departments and locations.


### Management Systems

Environment and safety are two key areas that have benefited from robust management systems. Our operations adopt internationally certified environmental, safety and health management systems such as ISO14001, OHSAS1800, AS4801 and NOSA to systematically measure and improve performance. These facility level systems are based on Group policies, which serve as guiding principles to ensure that a certain level of quality is required and achieved.

IT and management systems are just two examples of how CLP takes on systematic approaches to deal with issues. Our systems and processes serve different objectives; some are for longer term improvement such as in safety, and some more informational based such as in data collection. There are also procedures in place to deal with ad-hoc or isolated incidents. The emergency response system to deal with the H1N1 epidemic is an example of addressing a particularly important and pressing issue. We also have systems in place to prepare for crisis and emergencies that are not foreseeable. For these, we perform crisis management activities and drills regularly throughout the Group.

Our 2009 Annual Report and 2009 Online Sustainability Report contain more information on CLP's systems and processes. 



 CLP's annual Contractor Safety Management Seminar in Chengdu, December 2009

Australia				Chinese Mainland				India	Thailand
Yallourn	Hallett	Tallawarra	Iona	Fangcheng-gang	Huaiji	Dali Yang_er	Boxing Biomass	GPEC	BLCP
Power Generation	Power Generation	Power Generation	Gas Storage	Power Generation	Power Generation	Power Generation	Power Generation	Power Generation	Power Generation
ISO 14001	Under Planning	Under Planning	ISO 14001	Under Planning	ISO 14001	Under Planning	Under Planning	ISO 14001	ISO 14001
✓	Nil	✓	Not Applicable	✓	Not Applicable	Not Applicable	✓	✓	✓



The qualitative information in this Sustainability Report has been verified by an independent third party, SustainAsia. The verification statement is shown below.

## Assurance and Verification



### **SustainAsia Ltd**

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SustainAsia Ltd has been commissioned by CLP Holdings (CLP) to provide independent verification of CLP's *2009 Sustainability Report – In Essence* (this Executive Summary), which is an abridged version of the online report. This Executive Summary is issued along with CLP's *2009 Annual Report*.

### Scope of verification and methodology

The verification process was performed over the January – February 2010 period and its objective was to provide an independent opinion on the accuracy and robustness of the information presented in this Executive Summary, and on its consistency with CLP's 2009 Online Sustainability Report.

SustainAsia's scope of verification was limited to the qualitative information presented in this Executive Summary and excluded quantitative indicators and financial information.

SustainAsia selected a representative sample of qualitative statements in the draft report (English version) for verification, through applying AccountAbility's Five Part Materiality Test. The verification was conducted through desktop review of report content, online questionnaires, documentation review and interviews with designated CLP personnel.

As a result of this process, SustainAsia has made some observations and suggested minor adjustments and amendments to the original draft Executive Summary. We have also made recommendations to improve CLP's sustainability management and reporting system.

### Conclusion

Within the scope of our assignment, we have assessed the qualitative statements sampled from this Executive Summary and verified their accuracy. We believe this Executive Summary offers highlights of CLP's sustainability challenges that are consistent with the 2009 Online Sustainability Report.

**Christophe Bongars**  
**Chief Executive Officer, SustainAsia Ltd**  
Hong Kong, 26 February 2010

The 'Key Performance Indicators' on page 15 of this report, as well as the performance data of each of the facilities under the reporting scope, have also been independently verified. A copy of the verification statements can be made available upon written request.



This year, we continue to provide a shorter printed version with detailed information in the 2009 Online Sustainability Report ([www.clpgroup.com/sustainabilityreport](http://www.clpgroup.com/sustainabilityreport)). Please let us know whether you like this arrangement. Apart from this, any feedback from our readers is important in helping us improve our performance as well as reporting. Please take a few minutes to give us your views and return this form by fax or mail. Alternatively, you can give us your feedback electronically using the online feedback form, or through the given contact below.

This year, for every feedback regardless of the format we receive it in, we will donate HK\$60 to the Society for the Welfare of the Autistic Persons (SWAP).

**1. Do you like this short printed version, with details available in the online version?**

☐ Yes ☐ No

Please tell us why: \_\_\_\_\_

**2. Your view on our reporting quality:**

☐ Excellent ☐ Good ☐ Fair ☐ Poor

Please tell us why: \_\_\_\_\_

**3. Your view on our performance:**

☐ Excellent ☐ Good ☐ Fair ☐ Poor

**a) If you ticked "Excellent" or "Good", what did we do well in? (You may choose more than one)**

☐ Air Quality ☐ Climate Change ☐ Safety ☐ Community  
☐ Stakeholder engagement

**b) If you ticked "Fair" or "Poor", what do we need to improve most? (You may choose more than one)**

☐ Air Quality ☐ Climate Change ☐ Safety ☐ Community  
☐ Stakeholder engagement

**4. Any other comments / suggestions?**

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**Please send your comments to:**

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Fax: (852) 2678 8453  
 Email: [SRfeedback@clp.com.hk](mailto:SRfeedback@clp.com.hk)

In September 2010, we will upload a feedback summary along with our responses to our CLP Group website's Sustainability Report page, and send a copy to those who provided feedback. If you would like a response, please provide your contact information or send an email to [SRfeedback@clp.com.hk](mailto:SRfeedback@clp.com.hk)

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_



The Society for the Welfare of the Autistic Persons (SWAP) is a charitable organisation dedicated to improving and promoting rehabilitation work for persons with autism. SWAP's 'Social Skill Development Program For Autistic Persons' supports the purchase of equipment and educational materials to help the social/emotional skills development of 550 SWAP members, and the 'Publication of Introductory Booklet For Parents With Autistic Children' supports the production of 3,000 copies of the booklet to help parents with suspected/newly diagnosed autistic children.



# How can you contact us?



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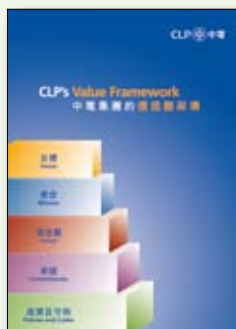
Email: [SRfeedback@clp.com.hk](mailto:SRfeedback@clp.com.hk)

We invite you to give feedback on our report and performance. You may use our feedback form or your own chosen format.

We pledge to donate HK\$60 to this year's chosen charitable organisation for each shareholder who elects to receive corporate communications electronically, and for each feedback that we receive on the Sustainability Report.



## Related Publications and Websites



CLP's Value Framework



CLP Holdings 2009 Annual Report



**CLP Group**

[www.clpgroup.com](http://www.clpgroup.com)



**2009 Online Sustainability Report**

[www.clpgroup.com/sustainabilityreport](http://www.clpgroup.com/sustainabilityreport)

**TRUenergy**

[www.truenergy.com.au](http://www.truenergy.com.au)

**CLPOnline**

[www.clponline.com.hk](http://www.clponline.com.hk)



CLP Technology Roadmap



CLP's Climate Vision 2050  
– Our Manifesto on Climate Change



Beyond Copenhagen  
– Powering Asia Responsibly



## CLP Group

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