










### Section A – Feedback on 2010 Annual Report

The Annual Report is a key document in the communication between us and our shareholders and other stakeholders.

1. To enhance the quality of our annual reporting, please let us have your views, by circling the appropriate number below.

		Easy to understand?				Did this provide helpful information?			
		strongly disagree		strongly agree		strongly disagree		strongly agree	
7	Chairman's Statement	1	2	3	4	1	2	3	4
<b>Values and Capabilities</b>									
13	Expertise in Building and Operating Power Infrastructure 	1	2	3	4	1	2	3	4
16	Capable and Committed People	1	2	3	4	1	2	3	4
21	Excellence in Customer Service	1	2	3	4	1	2	3	4
26	Financing Strength and Capacity	1	2	3	4	1	2	3	4
<b>Strategy</b>									
33	CEO's Review 	1	2	3	4	1	2	3	4
<b>Performance and Outlook</b>									
42	Hong Kong 	1	2	3	4	1	2	3	4
48	Australia	1	2	3	4	1	2	3	4
53	Chinese Mainland	1	2	3	4	1	2	3	4
60	India	1	2	3	4	1	2	3	4
64	Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
<b>Economic Value</b>									
68	Financial Review 	1	2	3	4	1	2	3	4
<b>Shareholder Value</b>									
88	Delivering Shareholder Value 	1	2	3	4	1	2	3	4
<b>Process</b>									
99	Corporate Governance Report 	1	2	3	4	1	2	3	4
115	Risk Management Report	1	2	3	4	1	2	3	4
122	Audit Committee Report	1	2	3	4	1	2	3	4
124	Remuneration Report	1	2	3	4	1	2	3	4
<b>Financial Statements</b>									
139	Financial Section 	1	2	3	4	1	2	3	4
Questions and Answers with CLP Management		1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is:

(Please "✓" appropriate box)

Poor ☐

Fair ☐

Good ☐


Very Good ☐

Excellent ☐

3. Was there any additional information you expected to receive in the Annual Report? Please specify.

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4. Do you have any question to be addressed in next year's Annual Report or answered on the "Frequently Asked Questions" section of the Company's website? If so, please ask. 

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5. Any other comments / suggestions?

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### Section B – Request for Additional Information

Our Annual Report identifies those areas where additional information, beyond that set out in the Report itself, is available through our website ([www.clpgroup.com](http://www.clpgroup.com)) or in other printed publications. 

You can get hard copies of that web information (if you do not have ready access to the Internet) and / or printed copies of other publications by indicating as appropriate below:

Name of Shareholder(s) 

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Address 

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(Please "✓" appropriate box)

☐ Web Information Required 

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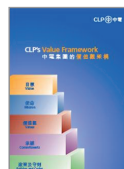
  
(Please specify which) 

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☐ 2010 Sustainability Report – In Essence



☐ CLP's Value Framework



☐ CLP Code on Corporate Governance (2009 update)



Please send your feedback to CLP Holdings Limited by:

- cutting and sticking the mailing label below on an envelope to  
CLP Holdings' Registrars, Computershare Hong Kong Investor Services Limited
- fax: (852) 2678 8390
- e-mail: [cosec@clp.com.hk](mailto:cosec@clp.com.hk)



### PERSONAL INFORMATION COLLECTION STATEMENT

Your supply of Personal Data to CLP is on a voluntary basis. "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 ("PDPO"), which may include your name, identity card number, mailing address, telephone number, e-mail address, login name and / or your opinion.

Your personal data may be used in connection with:

- our management of your request, inquiry, comments and suggestions; or
- conducting and publishing statistical and data analysis.

Your Personal Data will be retained for such period as may be necessary for our record and verification purposes.

You have the right to request access to and / or correction of your Personal Data in accordance with the provisions of the PDPO. We have the right to charge a reasonable fee for processing any Personal Data access request. Any such request for access to and / or correction of your Personal Data should be in writing by either of the following means:

By mail to: CLP Holdings Limited

147 Argyle Street, Kowloon, Hong Kong

By e-mail to: [cosec@clp.com.hk](mailto:cosec@clp.com.hk) or [clp.ecom@computershare.com.hk](mailto:clp.ecom@computershare.com.hk)

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