



Section A – Feedback on 2011 Annual Report

The Annual Report is a key document in the communication between us and our shareholders and other stakeholders.

1. To enhance the quality of our annual reporting, please let us have your views, by circling the appropriate number below.

	Easy to understand?				Did this provide helpful information?			
	strongly disagree		strongly agree		strongly disagree		strongly agree	
2 5-Minute Annual Report	1	2	3	4	1	2	3	4
6 Chairman's Statement	1	2	3	4	1	2	3	4
10 CEO's Strategic Review	1	2	3	4	1	2	3	4
Economic Value								
20 Financial Review	1	2	3	4	1	2	3	4
32 Shareholder Value	1	2	3	4	1	2	3	4
Performance and Business Outlook								
36 Hong Kong	1	2	3	4	1	2	3	4
44 Australia	1	2	3	4	1	2	3	4
52 Chinese Mainland	1	2	3	4	1	2	3	4
58 India	1	2	3	4	1	2	3	4
63 Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
Resources								
66 Values	1	2	3	4	1	2	3	4
67 People	1	2	3	4	1	2	3	4
71 Expertise	1	2	3	4	1	2	3	4
74 Financing	1	2	3	4	1	2	3	4
Process								
85 Corporate Governance Report	1	2	3	4	1	2	3	4
103 Risk Management Report	1	2	3	4	1	2	3	4
114 Audit Committee Report	1	2	3	4	1	2	3	4
116 Sustainability Committee Report	1	2	3	4	1	2	3	4
118 Human Resources & Remuneration Committee Report	1	2	3	4	1	2	3	4
Financials								
134 How Can You Approach Our Financial Statements?	1	2	3	4	1	2	3	4
136 Accounting Mini-series	1	2	3	4	1	2	3	4
139 Financial Statements	1	2	3	4	1	2	3	4
Questions and Answers with CLP Management	1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is:
(Please "✓" appropriate box)

Poor ☐

Fair ☐


Good ☐

Very Good ☐

Excellent ☐


.../cont'd

3. Was there any additional information you expected to receive in the Annual Report? Please specify.

4. Do you have any question to be addressed in next year's Annual Report or answered on the "Frequently Asked Questions" section of the Company's website? If so, please ask. 

5. Any other comments / suggestions?

Section B – Request for Additional Information

Our Annual Report identifies those areas where additional information, beyond that set out in the Report itself, is available through our website (www.clpgroup.com) or in other printed publications. 

You can get hard copies of that web information (if you do not have ready access to the Internet) and / or printed copies of other publications by indicating as appropriate below:

Name of Shareholder(s)

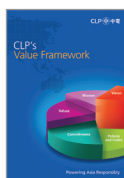
Address

(Please "✓" appropriate box)

☐ Web Information Required

(Please specify which)

☐ CLP's Value Framework (2012 update)



☐ CLP Code on Corporate Governance (2012 update)



Please send your feedback or requests for additional information to CLP Holdings Limited by:

- i) cutting and sticking the mailing label below on an envelope to
CLP Holdings' Registrars, Computershare Hong Kong Investor Services Limited
- ii) fax: (852) 2678 8390
- iii) e-mail: cosec@clp.com.hk

PERSONAL INFORMATION COLLECTION STATEMENT

Your supply of Personal Data to CLP Holdings is on a voluntary basis. "Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 ("PDPO"), which may include your name, identity card number, mailing address, telephone number, e-mail address, login name and / or your opinion. Your personal data may be used in connection with our management of your request, inquiry, comments and suggestions or conducting and publishing statistical and data analysis.

Your Personal Data will be retained for such period as may be necessary for our record, verification and notification purposes. You have the right to request access to and / or correction of your Personal Data in accordance with the provisions of the PDPO. We have the right to charge a reasonable fee for processing any Personal Data access request. Any such request for access to and / or correction of your Personal Data should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

By e-mail to: hkinfo@computershare.com.hk

MAILING LABEL

Please cut the mailing label and stick it on an envelope to return your feedback to us.
No postage is necessary if posted in Hong Kong.



Computershare Hong Kong Investor Services Limited
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Our thanks to students from the Hong Kong Design Institute
whose artwork prompted the design theme for this Report –
and for sharing their work with children.

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