

MAJOR MILESTONES

JAN – MAR

- Hang Seng signs memorandum of understanding with Industrial Bank to further strengthen bilateral cooperation
- Hang Seng Indexes announces the launch of the HSI Volatility Index and the Hang Seng Risk Adjusted Index Series



APR – JUN

- Hang Seng China celebrates opening of new national headquarters in Shanghai
- Hang Seng celebrates 10th anniversary of its credit card Cash Dollars scheme



JUL – SEP

- Hang Seng launches first fund in Hong Kong which tracks local Corporate Sustainability Index
- Hang Seng China opens new sub-branch in Huizhou
- Hang Seng Indexes launches Hang Seng Foreign Companies Composite Index and Hang Seng Global Composite Index
- Hang Seng launches a new generation of e-Banking services for personal customers
- Hang Seng China receives approval to set up Xiamen Branch



OCT – DEC

- Hang Seng becomes first local bank in Hong Kong to be included as a constituent stock on the Dow Jones Sustainability Asia Pacific Index
- Hang Seng Securities and Guangzhou Securities apply to set up first joint venture securities investment advisory company under CEPA VI in Guangdong province
- Hang Seng becomes first local bank in Hong Kong to attain internationally recognised ISO 14001 certification for all offices and branches
- Hang Seng opens new Mortgage Centre

