

Section A – Feedback on 2012 Annual Report

The Annual Report is a key document in the communication between us and our shareholders and other stakeholders.

1. To enhance the quality of our annual reporting, please let us have your views, by circling the appropriate number below.

	Easy to understand?				Did this provide helpful information?			
	strongly disagree	2	3	strongly agree	strongly disagree	2	3	strongly agree
2 5-Minute Annual Report	1	2	3	4	1	2	3	4
6 Chairman's Statement	1	2	3	4	1	2	3	4
10 CEO's Strategic Review	1	2	3	4	1	2	3	4
17 Shareholder Value and Engagement	1	2	3	4	1	2	3	4
26 Financial Review	1	2	3	4	1	2	3	4
Performance and Business Outlook								
38 Hong Kong	1	2	3	4	1	2	3	4
45 Australia	1	2	3	4	1	2	3	4
51 Chinese Mainland	1	2	3	4	1	2	3	4
57 India	1	2	3	4	1	2	3	4
62 Southeast Asia and Taiwan	1	2	3	4	1	2	3	4
Capitals								
65 Manufactured Capital – our assets and investments	1	2	3	4	1	2	3	4
69 Financial Capital – our funding resources and capability	1	2	3	4	1	2	3	4
78 Intellectual Capital – our expertise	1	2	3	4	1	2	3	4
80 Relationship Capital – our values, reputation and community involvement	1	2	3	4	1	2	3	4
83 Human Capital – our people	1	2	3	4	1	2	3	4
86 Environmental Capital – our contribution to the environment	1	2	3	4	1	2	3	4
Process								
93 Corporate Governance Report	1	2	3	4	1	2	3	4
111 Risk Management Report	1	2	3	4	1	2	3	4
119 Audit Committee Report	1	2	3	4	1	2	3	4
122 Sustainability Committee Report	1	2	3	4	1	2	3	4
124 Human Resources & Remuneration Committee Report	1	2	3	4	1	2	3	4
Financials								
142 How Can You Approach Our Financial Statements?	1	2	3	4	1	2	3	4
144 Accounting Mini-series	1	2	3	4	1	2	3	4
148 Financial Statements	1	2	3	4	1	2	3	4
Questions and Answers with CLP Management	1	2	3	4	1	2	3	4

2. Your overall rating of this Annual Report is:

(Please "✓" appropriate box)

Poor ☐


Fair ☐

Good ☐

Very Good ☐


Excellent ☐

3. Was there any additional information you expected to receive in the Annual Report? Please specify.

4. Do you have any question to be addressed in next year's Annual Report or answered on the "Frequently Asked Questions" section of the Company's website? If so, please ask. 

5. Any other comments / suggestions?

Section B – Request for Additional Information

Our Annual Report identifies those areas where additional information, beyond that set out in the Report itself, is available through our website (www.clpgroup.com) or in other printed publications. 

You can get hard copies of that web information (if you do not have ready access to the Internet) and / or printed copies of other publications by indicating as appropriate below:

Name of Shareholder(s)

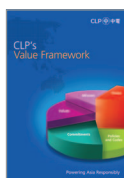
Address

(Please "✓" appropriate box)

☐ Web Information Required

(Please specify which)

☐ CLP's Value Framework
(2012 update)



☐ CLP Code on Corporate Governance
(2012 update)



Please send your feedback or requests for additional information to CLP Holdings Limited by:

- i) cutting and sticking the mailing label below on an envelope to
CLP Holdings' Registrars, Computershare Hong Kong Investor Services Limited
- ii) fax: (852) 2678 8390
- iii) e-mail: cosec@clp.com.hk

PERSONAL INFORMATION COLLECTION STATEMENT

"Personal Data" in this statement has the same meaning as "personal data" in the Personal Data (Privacy) Ordinance, Cap 486 ("PDPO"), which will include your name, mailing address and your opinion.

Your Personal Data provided in this form may be used in connection with our management of your request, inquiry, comments and suggestions or conducting and publishing statistical and data analysis. Your supply of Personal Data is on a voluntary basis. However, we may not be able to follow up your request or inquiry unless you provide us with your Personal Data.

Your Personal Data will not be transferred to any third party.

Your Personal Data will be retained for such period as may be necessary for the above purposes and its directly related purpose(s) and will be destroyed within two years after the date of receipt of your Personal Data.

You have the right to request access to and/or correction of your Personal Data in accordance with the provisions of the PDPO. Any such request for access to and/or correction of your Personal Data should be in writing by either of the following means:

By mail to: Personal Data Privacy Officer
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong

By e-mail to: hkinfo@computershare.com.hk

MAILING LABEL

**Please cut the mailing label and stick it on an envelope
to return your feedback to us.
No postage is necessary if posted in Hong Kong.**



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