

Corporate Information and Calendar

Corporate Information

Honorary Senior Advisor to the Bank

The Honourable Lee Quo-Wei GBM, JP

Board of Directors

Chairman

Raymond K F Ch'ien GBS, CBE, JP

Vice-Chairman

Rose W M Lee

Directors

John C C Chan GBS, JP

Marvin K T Cheung GBS, OBE, JP

L Y Chiang JP

Andrew H C Fung JP

Anita Y M Fung

Fred Zulu Hu

Jenkin Hui

Sarah C Legg

Eric K C Li GBS, OBE, JP

Vincent H S Lo GBS, JP

Dorothy K Y P Sit

Richard Y S Tang BBS, JP

Peter T S Wong JP

Michael W K Wu

Secretary

C C Li

Registered office

83 Des Voeux Road Central, Hong Kong

Telephone: (852) 2198 1111

Facsimile: (852) 2868 4047

Telex: 73311 73323

SWIFT: HASE HK HH

Website: www.hangseng.com

Stock code

The Stock Exchange of Hong Kong Limited: 11

Registrar

Computershare Hong Kong Investor Services Limited

Shops 1712-1716, 17th Floor, Hopewell Centre

183 Queen's Road East, Wanchai, Hong Kong

Depository*

The Bank of New York Mellon

PO Box 358516

Pittsburgh, PA 15252-8516, USA

Telephone: 1-201-680-6825

Toll free (domestic): 1-888-BNY-ADRS

Website: www.bnymellon.com/shareowner

Email: shrrelations@bnymellon.com

* The Bank offers investors in the United States a Sponsored Level-1 American Depository Receipts Programme through The Bank of New York Mellon.

Annual Report 2012

This Annual Report 2012 in both English and Chinese is now available in printed form and on the Bank's website (www.hangseng.com) and the website of Hong Kong Exchanges and Clearing Limited ("HKEx") (www.hkexnews.hk).

Shareholders who:

- A) browse this Annual Report 2012 on the Bank's website and wish to receive a printed copy; or
- B) receive this Annual Report 2012 in either English or Chinese and wish to receive a printed copy in the other language version,

may send a request form, which can be obtained from the Bank's Registrar or downloaded from the Bank's website (www.hangseng.com) or HKEx's website (www.hkexnews.hk), to the Bank's Registrar:

Computershare Hong Kong Investor Services Limited

17M Floor, Hopewell Centre

183 Queen's Road East

Wanchai, Hong Kong

Facsimile: (852) 2529 6087

Email: hangseng@computershare.com.hk

If shareholders who have chosen (or are deemed to have chosen) to read this Annual Report 2012 on the Bank's website have difficulty in reading or gaining access to this Annual Report 2012 via the Bank's website for any reason, the Bank will promptly send this Annual Report 2012 in printed form free of charge upon the shareholders' request.

Shareholders may change their choice of means of receipt or language of the Bank's future corporate communications at any time, free of charge, by giving the Bank c/o the Bank's Registrar reasonable notice in writing or by email to hangseng@computershare.com.hk.

Calendar

2012 Full Year Results

Announcement date 4 March 2013

2012 Fourth Interim Dividend*

Announcement date 4 March 2013

Book close and record date 20 March 2013

Payment date 3 April 2013

2012 Annual Report

to be posted to shareholders in late March 2013

Annual General Meeting

to be held on 16 May 2013

2013 Half Year Results

Announcement date 5 August 2013

2013 Interim Report

to be posted to shareholders in late August 2013

* The Register of Shareholders of the Bank will be closed on Wednesday, 20 March 2013, during which no transfer of shares can be registered. To qualify for the fourth interim dividend, all transfers, accompanied by the relevant share certificates, must be lodged with the Bank's Registrar, Computershare Hong Kong Investor Services Limited, at Shops 1712-1716, 17th Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, for registration not later than 4:30 pm on Tuesday, 19 March 2013. The fourth interim dividend will be payable on Wednesday, 3 April 2013 to shareholders on the Register of Shareholders of the Bank on Wednesday, 20 March 2013. Shares of the Bank will be traded ex-dividend as from Monday, 18 March 2013.

Proposed dates for 2013:

2013 First Interim Dividend

Announcement date 7 May 2013

Book close and record date 23 May 2013

Payment date 6 June 2013

2013 Second Interim Dividend

Announcement date 5 August 2013

Book close and record date 21 August 2013

Payment date 5 September 2013

2013 Third Interim Dividend

Announcement date 7 October 2013

Book close and record date 24 October 2013

Payment date 7 November 2013

2013 Full Year Results

Announcement date 24 February 2014

2013 Fourth Interim Dividend

Announcement date 24 February 2014

Book close and record date 12 March 2014

Payment date 27 March 2014