

SUSTAINABILITY DATA STATEMENTS

This section provides statistical information on the Group's sustainability performance. To facilitate stakeholders in understanding and benchmarking our corporate responsibility performance, our reporting follows the HKEx ESG and GRI Standards.

Performance Highlights ⁽¹⁾

		2016	2015	2014	2013	2012	2006-08 baseline	
Economic	Revenue (incl. interest income)	HK\$m	5,668	5,797	5,903	5,554	5,234	–
	Operating costs	HK\$m	2,134	2,142	2,168	2,164	2,051	–
	Employee wage and benefits	HK\$m	2,108	2,063	2,052	1,951	1,842	–
	Capital expenditure	HK\$m	2,479	1,379	354	3,183	985	–
	Payments to providers of capital	HK\$m	239	217	211	372	227	–
	Tax payments to governments ⁽²⁾	HK\$m	410	480	458	362	437	–
	Total floor area	'000 m ²	651	651	651	588	588	518
	Total number of guest nights	'000	1,262	1,256	1,277	1,211	1,122	1,119
People	Headcount		7,985	8,447	8,728	8,216	8,006	–
	Turnover	%	22.0%	22.6%	19.9%	20.3%	19.2%	–
	Headcount by Gender	% Female	42.6%	42.8%	42.3%	41.5%	41.0%	–
	Average training spend ⁽³⁾	HK\$	3,205	3,048	2,322	2,602	2,645	–
Health and Safety	Training							
	Health and safety training	'000 hours	26	32	16	19	17	–
	Safety							
	Injury rate ⁽⁴⁾	reported incidents per 200,000 hours	8.3	7.9	7.4	7.2	7.6	–
	Lost day rate ⁽⁴⁾	reported days per 200,000 hours	45.6	57.0	75.6	77.1	52.5	–
	Absentee rate ⁽⁵⁾	reported days/total days worked	1.9%	2.0%	1.9%	1.8%	–	–
Environment	Greenhouse gas emissions	'000 tCO ₂ e	103	107	116	112	115	117
	Group carbon intensity	kg CO ₂ e per m ²	158	164	178	190	196	226
	Total energy use ⁽⁶⁾	'000 GJ	866	892	871	843	842	858
	Energy intensity ⁽⁶⁾	MJ per m ²	1,329	1,369	1,338	1,434	1,433	1,658
	Energy saved through reduction initiatives	GJ	4,522	6,644	6,517	10,383	35,711	–
	Direct water consumption	'000 m ³	1,776	1,899	1,880	1,846	1,795	1,921
	Water intensity							
	Hotels Division	litres per guest night	1,154	1,168	1,132	1,181	1,257	1,373
	Commercial Properties, Clubs & Services Division	litres per m ²	1,638	1,752	1,765	2,012	1,888	1,712
	Water recycled and other water sources	'000 m ³	613	137	124	126	122	–
Waste generated ⁽⁶⁾	tonnes	7,746	7,832	7,778	7,101	6,861	–	
Waste recycled ⁽⁶⁾	tonnes	3,270	3,294	3,219	2,772	2,559	–	
Community	Monetary Donations ⁽⁹⁾	HK\$ '000	4,232	6,273	4,197	8,900	2,843	–
	Community Outreach							
	Service hours	hours	15,394	13,160	11,124	7,350	7,332	–
	Employee volunteers		1,658	1,366	929	788	584	–

Note:

- (1) Please refer to Reporting Scope on page 1 of the Corporate Responsibility and Sustainability Report for the scope of businesses covered in the reporting of employee, health and safety, community and environmental performance.
- (2) Inclusive of corporate income tax, property and real estate tax, payroll tax and other corporate taxes.
- (3) Average training spend is based on total annual training spend per full-time equivalent.
- (4) Injuries recorded include from minor first aid incidents to more severe incidents that required hospitalisation. There was no incident of occupational disease recorded in 2016. This does not include 326 lost days of the 2 open cases from CX Lounges. 2011 and 2012 injury and lost day data did not include Quail Lodge & Golf Club.
- (5) Absentee rate recorded from 2015 onward did not include The Peninsula Beverly Hills, due to re-categorisation of sick days under paid-time off. Absentee data of The Peninsula Beverly Hills is therefore not available.
- (6) Vehicle fuel consumption is not included in the total energy use and energy intensity reported.
- (7) 44,750 GJ represented energy saved over 2010 and 2011. Energy saved was calculated based on vendor estimates and assumptions according to expected efficiency gains.
- (8) Group waste diversion rate in 2016 was 42.2%. Grease trap waste and construction waste were not included in the waste data reported.
- (9) Donations reported have not included HSH's yearly contribution to the Hong Kong Heritage Project which is an archive project for preserving valuable historical records of the Kadoorie family and its businesses.