

# AWARDS GALLERY

## 21 Awards CORPORATE/COMMUNITY

- Caring Company Award
  - 5 Years Plus Caring Company Logo
- Caring Company Scheme 2015/16
  - Special Awards: Outstanding Partnership Project Award
- The Community Chest Corporate and Employee Contribution Programme 2015/16
  - Silver Award
  - 9th Top Fund-raiser Award
- Web Accessibility Recognition Scheme 2016 (Website Stream)
  - Gold Award
- 2016 ARC Awards International Annual Report 2015 Traditional Annual Report (Electric Power Company Category)
  - Honors Sustainability Report 2015
  - The 100 Best Annual Reports of 2016 Chairman's/President's Letter (Sustainability Report Category)
  - Gold Infographics (Sustainability Report Category)
  - Gold Illustrations (Sustainability Report Category)
  - Gold Specialised A.R. (Sustainability Report Category)
  - Silver
- Good MPF Employer Award 2015-16
  - The Good MPF Employer Award Logo
- Happiness-at-work Promotional Scheme
  - "Happy Company" Label
- ERB Manpower Developer Award Scheme
  - Manpower Developer (2016-18)
- Randstad Award 2016
  - Most Attractive Employers (Rank 7)
- Employer of Choice Award 2016 Corporate Category
  - Employer of Choice Award
  - Employee Engagement Award
- Partner Employer Award 2016/17 Corporate Category
  - Outstanding Enterprise
- 2015/16 Family-Friendly Employers Award Scheme Corporations Category
  - Family-Friendly Employers
  - Special Mention Award
  - Award for Breastfeeding Support

## 20 Awards CUSTOMER SERVICE

- HKRMA Mystery Shopper Programme
  - 2016 Service Retailers of the Year – Excellence Award
  - 2016 Service Retailers of the Year – Retail (Services) Category Award
- HKRMA Mystery Shopper Programme (Oct 2015 to Dec 2015)
  - Retail (Services) Category: Service Category Leader
- HKRMA Mystery Shopper Programme (Jan 2016 to Mar 2016)
  - Retail (Services) Category: Service Category Leader
- HKRMA Mystery Shopper Programme (Apr 2016 to Jun 2016)
  - Service Industry Leader – Silver Award
  - Retail (Services) Category: Service Category Leader
- HKRMA Mystery Shopper Programme (Jul 2016 to Sep 2016)
  - Service Industry Leader – Bronze Award
- 2015 Customer Relationship Excellence Awards Corporate Category
  - Public Service of the Year (Public Utility) Individual Category
  - Customer Service Team Leader of the Year (Public Utilities – Contact Center)
  - Customer Service Professional of the Year (Public Utilities – Contact Center)
  - Customer Service Professional of the Year (Contact Center): Three Merits
- Hong Kong Star Brands Award 2016 (Enterprise)
- Hong Kong Call Centre Association Awards 2016 Corporate Awards
  - Mystery Caller Assessment Award: Two Gold Awards (Commerce and Utilities) Individual Awards
  - Inbound Contact Centre Manager of the Year: Merit
  - Inbound Contact Centre Representative of the Year: Merit
- Best SME's Partner Award 2016 Corporate Category
  - Best SME's Partner Award 2016
- Hong Kong Catering Year Book Enterprise Award For Promoting Green Catering Development





# 19 Awards

## ENVIRONMENTAL

- Hong Kong Green Organisation Certification
  - Hong Kong Green Organisation
  - Excellence Level Energywise Certificate
  - Good Level Energywise Certificate
  - Two Excellence Level Wastewise Certificate
- Indoor Air Quality Certification Scheme
  - Excellent Class Certificate: Hongkong Electric Centre (Whole Building)
  - Excellent Class Certificate: Electric Centre (9/F Office Area)
  - Excellent Class Certificate: Electric Tower (Areas Equipped with MVAC System of the Whole Building)
  - Good Class Certificate: Electric Centre (Areas Equipped with MVAC System of the Whole Building)
  - Good Class Certificate: Lamma Power Station Administration and Control Building
  - Good Class Certificate: Lamma Power Station New Control Building
- Green Office Awards Labelling Scheme Spring 2016
  - 2016 “Green Office” Label
- CarbonCare® Label Scheme 2016
  - CarbonCare® Label (Level 2)
- BOCHK Corporate Environmental Leadership Awards 2015
  - Manufacturing Sector: Bronze Award
- Certificate of Wood Recycling and Tree Conservation Scheme
- Environmental Protection Department Food Wise Eateries Scheme
  - Gold Class
- FoodEver WasteNever Awards
  - WasteNever Award
    - Diamond Class
  - FoodEver Award
    - Diamond Class
- FoodWaste Lean and Green Label Scheme
  - Lean Label

- Qualifications Framework Award Scheme for Learning Experiences 2016-17, Electrical & Mechanical Services
  - 1 Award
- E&M Mini Movie Competition Vocational Training Group
  - Champion
  - 1st runner-up
  - Two Merits
  - Special Award
- Corporate Games 2016 Badminton
  - Group A – Women's Doubles: 3rd Runner-up
- 28th Inter-Hong Lawn Bowls Tournament Corporate Category
  - 1st Runner-up

# 14 Awards

## QUALITY, HEALTH/SAFETY

- Good Housekeeping Award 2015-16
  - Other Industries Category: Bronze Award
  - Good Housekeeping Best Performance Award: Gold Award
- Good Housekeeping Competition 2016-17
  - Other Industries Category: Gold Award
  - Good Housekeeping Best Performance Award: Gold Award
- Occupational Safety & Health Council Safety Quiz 2016 Enterprise Group
  - Champion in Cup Final
  - 1st Runner-up in Cup Final
  - Champion in Plate Final
  - 2nd Runner-up in Plate Final
  - Highest Score Award
- The 15th Hong Kong Occupational Safety & Health Award
  - Other Industries: Safety Performance Award
  - Safety Promotion Award: Gold
  - Safety Culture Award: Gold
  - OSH Annual Report Award: Bronze
- The 8th Hong Kong Best OSH Employee Award
  - Meritorious Award

# 24 Awards

## STAFF

- The HKIE Professional Volunteers Service Accreditation Programme Individual Category
  - Two Grand Leadership Awards
  - Gold Award
  - 10 Silver Awards
- 2015 Outstanding Apprentices Award
  - Certificate of Merit
- The Hong Kong Institution of Engineers (HKIE)-HKIE Toastmasters Club Table Topic Impromptu Speech Competition
  - Second Place
- International Speech Competition
  - Third Place

# 1 Award

## OTHERS

- LEED (Leadership in Energy and Environmental Design) Certification
  - Gold Rating (Commercial Interiors)