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CATHAY PACIFIC AIRWAYS LIMITED

國泰航空有限公司

(Incorporated in Hong Kong with limited liability)

(Stock Code: 293)

Inside Information Data Breach

Cathay Pacific Airways Limited (the “**Company**”) has discovered unauthorised access to some of its passenger data and that of its wholly owned subsidiary, Hong Kong Dragon Airlines Limited. The Company is aware that the passenger data of approximately 9.4 million people has been accessed. The Company has no evidence that any personal information has been misused. The information systems affected were separate from the Company’s flight operations systems. There is no impact on flight safety.

The Company initially discovered suspicious activity on its network in March 2018. Upon discovery, the Company took immediate action to contain the event, to commence a thorough investigation with the assistance of a leading cybersecurity firm, and to further strengthen its information system security measures. Unauthorised access to certain personal data was confirmed in early May 2018. Since that time, analysis of the data has continued in order to identify affected individuals and to determine whether the data at issue could be reconstructed.

The types of personal data accessed were the names of passengers, their nationalities, dates of birth, telephone numbers, email, physical addresses, passport numbers, identity card numbers, frequent flyer programme membership numbers, customer service remarks and historical travel information.

In addition, 403 expired credit card numbers and 27 credit card numbers with no CVV were accessed. The information accessed varies between passengers. No travel or loyalty profiles were accessed in full. No passwords were compromised.

Approximately 860,000 passport numbers and approximately 245,000 Hong Kong identity card numbers were accessed.

The Company is contacting affected passengers, has notified the Hong Kong Police and is notifying the relevant authorities.



This announcement is made by the Company pursuant to Rule 13.09(2) of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited and Part XIVA of the Securities and Futures Ordinance (Chapter 571 of the Laws of Hong Kong).

Shareholders and potential investors are advised to exercise caution in dealing in shares of the Company.

As at the date of this announcement, the Directors of the Company are:

Executive Directors: John Slosar (Chairman), Rupert Hogg, Gregory Hughes, Paul Loo, Martin Murray;

Non-Executive Directors: Cai Jianjiang, Ivan Chu, Michelle Low, Song Zhiyong, Merlin Swire, Samuel Swire, Xiao Feng, Zhao Xiaohang;

Independent Non-Executive Directors: John Harrison, Irene Lee, Andrew Tung and Peter Wong.

By Order of the Board

CATHAY PACIFIC AIRWAYS LIMITED

國泰航空有限公司

David Fu

Company Secretary

Hong Kong, 24th October 2018