

# SUSTAINABILITY DATA STATEMENTS

This section provides statistical information on the Group's sustainability performance. To facilitate stakeholders in understanding and benchmarking our corporate responsibility performance, our reporting follows the HKEx ESG and GRI Standards.

## Performance Highlights <sup>(1)</sup>

			2018	2017	2016	2015	2014	2006-08 baseline
Economic	<b>Revenue (incl. interest income)</b>	HK\$m	<b>6,232</b>	5,804	5,668	5,797	5,903	–
	<b>Operating costs</b>	HK\$m	<b>2,241</b>	2,102	2,134	2,142	2,168	–
	<b>Employee wage and benefits</b>	HK\$m	<b>2,291</b>	2,135	2,108	2,063	2,052	–
	<b>Capital expenditure</b>	HK\$m	<b>1,490</b>	1,827	2,479	1,379	354	–
	<b>Payments to providers of capital</b>	HK\$m	<b>195</b>	224	239	217	211	–
	<b>Tax payments to governments <sup>(2)</sup></b>	HK\$m	<b>486</b>	442	410	480	458	–
	<b>Total floor area</b>	'000 m <sup>2</sup>	<b>652</b>	652	651	651	651	518
	<b>Total number of guest nights</b>	'000	<b>1,333</b>	1,240	1,190	1,256	1,277	1,119
People	<b>Headcount <sup>(3)</sup></b>		<b>7,594</b>	7,534	7,985	8,447	8,728	–
	<b>Turnover</b>	%	<b>21.9%</b>	21.3%	22.0%	22.6%	19.9%	–
	<b>Headcount by Gender</b>	% Female	<b>42.6%</b>	41.9%	42.6%	42.8%	42.3%	–
Health and Safety	<b>Injury rate <sup>(3)(4)</sup></b>	incidents per 100 employees	<b>8.1</b>	8.7	8.7	8.3	7.3	–
	<b>Lost day rate <sup>(3)(4)</sup></b>	days per 100 employees	<b>58.7</b>	47.4	47.8	59.4	75.3	–
Environment	<b>Greenhouse gas emissions</b>	'000 tCO <sub>2</sub> e	<b>101</b>	102	103	107	116	117
	<b>Group carbon intensity</b>	kg CO <sub>2</sub> e per m <sup>2</sup>	<b>154</b>	156	158	164	178	226
	<b>Total energy use <sup>(5)</sup></b>	'000 GJ	<b>864</b>	864	866	892	871	858
	<b>Energy intensity <sup>(5)</sup></b>	MJ per m <sup>2</sup>	<b>1,325</b>	1,326	1,329	1,369	1,338	1,658
	<b>Direct water consumption <sup>(3)</sup></b>	'000 m <sup>3</sup>	<b>1,705</b>	1,662	1,651	1,765	1,747	1,807
	<b>Water intensity</b>							
	Hotels Division <sup>(6)</sup>	litres per guest night	<b>1,075</b>	1,100	1,154	1,168	1,132	1,373
	Commercial Properties, Clubs & Services Division <sup>(6)</sup>	litres per m <sup>2</sup>	<b>1,131</b>	1,226	1,173	1,247	1,276	1,280
	<b>Water recycled and other water sources</b>	'000 m <sup>3</sup>	<b>448</b>	489	613	137	124	–
<b>Waste generated <sup>(3)(7)</sup></b>	tonnes	<b>6,895</b>	7,605	7,746	7,832	7,778	–	
<b>Waste diverted <sup>(3)(7)</sup></b>	tonnes	<b>3,505</b>	3,610	3,270	3,294	3,219	–	
Community	<b>Monetary Donations <sup>(8)</sup></b>	HK\$'000	<b>2,519</b>	3,250	4,232	6,273	4,197	–
	<b>In-kind Donations <sup>(8)</sup></b>	HK\$'000	<b>7,189</b>	6,370	9,040	7,115	7,196	–
	<b>Other contributions for community development <sup>(9)</sup></b>	HK\$'000	<b>2,796</b>	2,730	2,125	2,447	2,689	–

### Footnotes:

- (1) Please refer to Reporting Scope on the inside front cover of the CRS Report for the scope of businesses covered in the reporting of employee, health and safety, community and environmental performance.
- (2) Inclusive of corporate income tax, property and real estate tax, payroll tax and other corporate taxes.
- (3) There have been changes on reporting scope and methodology for people, health and safety, environmental and community data, please refer to page 35 of 2018 CRS Report for details. (footnote 1 for people; footnote 5 and 6 for health and safety; footnote 12 for water and waste; footnote 21 for community)
- (4) Injuries recorded include from minor first aid incidents to more severe incidents that required hospitalisation. There was no incident of occupational disease recorded in 2018.
- (5) Vehicle fuel consumption is not included in the total energy use and energy intensity reported.
- (6) Includes all water uses in the hotels, not just those used by guests directly.
- (7) Group waste diversion rate in 2018 was 50.8%. Grease trap waste, hazardous waste and construction waste were not included in the waste data reported.
- (8) Decrease in cash donations and increase in-kind donations are aligned to our new community donation strategy where we provide more discounted or pro-bono products and services as required by community needs.
- (9) Relates to contributions made to non-charitable organisations on projects supporting the wider community, for example, the Hong Kong Heritage Project, an archive project for preserving valuable historical records of the Kadoorie family and its businesses, mostly based in Hong Kong.

