In the 40 years since our service operations started, MTR has grown with the people of Hong Kong to become a critical component of the transport infrastructure, as well as the creator of new integrated communities above and near stations. From a single line that opened in 1979, we now operate 12 lines, 256.6 km of route length in Hong Kong that in 2018 carried over 2.0 billion passengers, together with a wide range of businesses including the development of residential and commercial properties, property leasing and management, advertising, telecommunication services and railway consultancy services. Since 2007, we have been building a portfolio of railway operations in Mainland of China, Europe and Australia.





## **VISION**

We aim to be a leading multinational company that connects and grows communities with caring service.

## **MISSION**

- We will strengthen our Hong Kong corporate citizen reputation
- We will grow and enhance our Hong Kong core business
- We will accelerate our success in the Mainland and internationally
- We will inspire, engage and develop our staff

## **VALUES**

- **Excellent Service**
- Mutual Respect
- Value Creation
- Enterprising Spirit

