

GOME RETAIL HOLDINGS LIMITED

國美零售控股有限公司*

(Incorporated in Bermuda with limited liability) (於百慕達註冊成立之有限公司) (Stock code 股份代號:493)

NOTIFICATION LETTER 通知信函

30 June 2025

Dear Non-registered Holder(s)(Note 1),

GOME Retail Holdings Limited (the "Company")

Notification of publication of Circular dated 30 June 2025 relating to (1) settlement of outstanding bonds major transaction and (2) notice of special general meeting (the "Current Corporate Communication")

The English and Chinese versions of the Company's Current Corporate Communications are available on the Company's website at www.gome.com.hk and the website of The Stock Exchange of Hong Kong Limited (the "Stock Exchange") at www.hkexnews.hk respectively (the "Website Version"). The Company strongly recommends you to access the Website Version of Current Corporate Communication.

If you have difficulty in receiving email notification or gaining access to the Website Version of the Corporate Communications and would like to receive the Current Corporate Communication and all future Corporate Communications^(Note 2) in printed form, please complete, sign the enclosed Request Form and return it to the Company branch share registrar in Hong Kong, Tricor Investor Services Limited ("Branch Share Registrar") at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong by post using the provided prepaid mailing label (no stamp is needed if posted in Hong Kong) or by email to 493-ecom@vistra.com. The Company will send the Current Corporate Communication to you in printed form free of charge upon request.

As a Non-registered Holder of the Company, a notice of publication of the Website Version of a Corporate Communication, in both English and Chinese, will be sent by the Company to you by email or by post, only if your email address or postal address (as the case may be) are provided to the Company by your banks, brokers, custodians, nominee(s) or HKSCC Nominees Limited through which your Shares are held (collectively, the "Intermediaries"). In support of electronic communication by email, non-registered shareholders are recommended to provide their functional email addresses to their Intermediaries. If the Company does not receive your functional email address or postal address from your Intermediaries via HKSCC Nominees Limited, no notice of publication of the Website Version of a Corporate Communication will be sent to you.

Should you have any queries relating to any of the above matters, please call the Branch Share Registrar's telephone hotline at (852) 2980 1333 during business hours from 9:00 a.m. to 6:00 p.m. Monday to Friday (excluding public holidays).

By order of the Board
GOME Retail Holdings Limited
ZOU Xiao Chun
Executive Director

Notes:

- 1. Non-Registered Holder means such person or company whose shares are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Company.
- Corporate Communications include any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report and its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) the quarterly report, if any; (d) a notice of meeting; (e) a listing document; and (f) a circular.
- * For identification propose only

各位非登記股東(附註1):

國美零售控股有限公司*(「本公司」)

日期為2025年6月30日有關(1)未償債券的清償主要交易及(2)股東特別大會通告之通函(「本次公司通訊」)之刊發通知

本公司的本次公司通訊之中、英文版本已分別上載於本公司網站(www.gome.com.hk)及香港聯合交易所有限公司(「聯交所」)之網站(www.hkexnews.hk)(「網站版本」)。本公司建議 閣下閱覽本公司本次公司通訊的網站版本。

如 閣下因任何理由無法以電子郵件方式收取或閱覽公司通訊(*剛設*)的網站版本,及欲索取本次及將來公司通訊的印刷本,請填妥及簽署隨附之申請表格,並以已預付郵費的郵寄標籤寄回本公司之香港股份過戶登記分處(「股份過戶登記分處」)卓佳證券登記有限公司(地址為香港夏慤道16號遠東金融中心17樓)(如在香港投寄毋須貼上郵票),或電郵至493-ecom@vistra.com。本公司會因應 閣下之要求寄上公司通訊的印刷本,費用全免。

作為本公司之非登記股東,本公司將透過電子郵件方式或郵寄方式(僅於代 閣下持有股份的銀行、經紀人、託管人、代理人或香港中央結算 (代理人)有限公司(統稱「中介機構」)向本公司提供 閣下的電郵地址或郵寄地址的情況下)向 閣下發出發佈公司通訊網站版本的登載通知 (包括英文及中文版本)。為了可透過電郵進行電子通訊,建議非登記股東向其中介機構提供其有效的電郵地址。如本公司沒有收到 閣下的中介機構透過香港中央結算(代理人)有限公司提供 閣下的有效的電郵地址或郵寄地址,本公司將不會向 閣下發送登載通知。

倘 閣下對本通知有任何查詢,請於星期一至星期五(公眾假期除外)上午9時至下午6時,致電股份過戶登記分處熱線(852)29801333。

承董事會命 國美零售控股有限公司* 執行董事 鄒曉春

2025年6月30日

附註:

- 1. 非登記股東指其股份存放於中央結算及交收系統(中央結算及交收系統)的有關人士或公司,而彼等已透過香港中央結算有限公司不時通知本公司,彼等擬收取本公司之公司通訊。
- 2. 公司通訊包括本公司發佈或將予發佈以供其任何證券持有人或投資大眾參照或採取行動的任何文件,其中包括但不限於(a)董事會報告,公司年度帳目連同核數師報告以及(如適用)財務摘要報告;(b)中期報告及(如適用)中期摘要報告;(c)季度報告(如有);(d)會議通告;(e)上市文件;及(f)通函。
- * 僅供識別

REQUEST FORM 申請表格

To: GOME Retail Holdings Limited (the "Company") (Stock Code: 493)

(Incorporated in Bermuda with limited liability) c/o Tricor Investor Services Limited 17/F, Far East Finance Centre 16 Harcourt Road, Hong Kong

國美零售控股有限公司*(「本公司」)

遠東金融中心17樓

REMINDER 提示

As a non-registered shareholder, if you wish to receive Corporate Communications(1) pursuant to the Listing Rules(2), you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares are held (collectively, the "Intermediaries") and provide your email address to your Intermediaries. 作為非登記股東,如有意根據《上市規則》②收取公司通訊③, 閣下應聯絡 閣下持有股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」),並向 閣下的中介公司提供 閣下的電子郵件地址。

I/We would like to receive the Current Corporate Communications and all future Corporate Communications of the Company in the manner as indicated below: 本人 / 我們現在希望以下列方式收取本公司本次及將來所有公司通訊文件:

个人/ 我们现任和主体上列方式收收平台司举诉及府本所有公司通讯文目:	
(Please mark "✔" in ONLY ONE of the following boxes) (請從下列選擇中,僅在其中一個空格內劃上「✔」號)	
to receive a printed copy in the English language only; OR 僅收取英文印刷本;或	

to receive a printed copy **in the Chinese language only; OR** 僅收取中文印刷本;或

to receive a printed copy **in both the English language and the Chinese language**. 同時英文及中文印刷本。

Signature: Date: 簽署: 日期:

Contact Phone Number: Name: 姓名: (English英文) 聯絡電話:

(in block letters 請以正楷填寫)

Postal Address: 郵寄地址:

- * For identification purpose only 僅供識別

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

"Personal Data" in this statement has the same meaning as "personal data" defined in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong ("PDPO"). Your supply of the Personal Data is on a voluntary basis and for the purpose of processing your instructions as stated in this form (the "Purposes"). If you fail to supply sufficient information, the Company may not be able to process your instructions. The Company may disclose or transfer the Personal Data to its subsidiaries, its share registrar and/or third party service provides administrative, computer and other services to the Company for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. The Personal Data will be retained for such period as may be necessary to fulfil the Purposes (including for verification and record purposes). Request for access to and/or correction of the Personal Data as well as the purpose of the PDPO and so the PDPO and the PDP

Please cut the mailing label and stick it on an envelope to return this Request Form to us.

No postage is necessary if posted in Hong Kong.

閣下寄回本回條時,請將郵寄標籤剪貼於信封上。 如在本港投寄, 閣下無需支付郵費或貼上郵票。

Mailing Label 郵寄標籤

(English 英文) (in block letters 請以正楷填寫)

Tricor Investor Services Limited 卓佳證券登記有限公司 Freepost No 簡便回郵號碼: 10 GPO Hong Kong 香港

